

A wide-angle photograph of the interior of the Sydney Opera House, showing the iconic tiered seating and the ornate, curved architecture. The seats are upholstered in red fabric, and the walls and ceiling are decorated with intricate carvings and lights. The stage area is visible on the left side of the frame.

Transferring Tickets In Your MY SHEA'S Account

On Your Desktop Computer

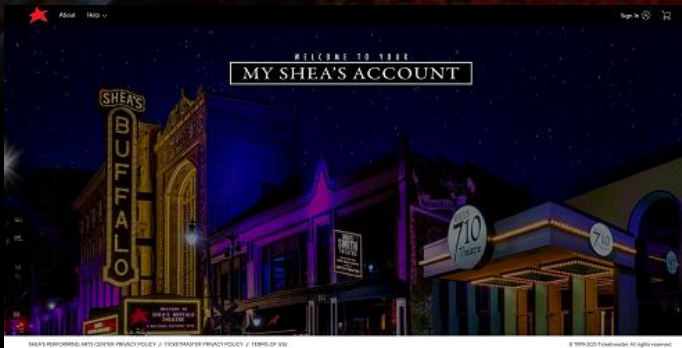
Please Note:

Ticket transfers are intended to be a one-way, one-time occurrence – you are gifting your current ownership of your tickets to an upcoming event at a Shea's Performing Arts Center theater to another account holder for their personal use. When in doubt, **contact the Shea's Box Office** and arrange to have the ticket transferred on your behalf to avoid any issues that may occur.

Once a ticket has been transferred and accepted by the new ticket recipient, the ticket *cannot* be returned to the previous owner unless the new ticket owner chooses to transfer it back. It is now the property of the recipient.

For any questions regarding ticket transfers, please **contact the Shea's Box Office** for assistance.

1. Go to our website at [Sheas.org](https://sheas.org) and click on **MY SHEA'S** in the upper-right corner.



2. Once the welcome page has loaded, click the **Sign In** icon in the upper-right corner.

Sign In to Shea's Performing Arts Center

Powered by *ticketmaster*

Important Account Update

You can now use the same email and password for both your Shea's Performing Arts Center ticket account and your Ticketmaster account.

Shea's Performing Arts Center ticket holder? Use your existing email to sign in and update your password if prompted.

New here? Use your Ticketmaster email and password.

[Learn More](#)

Email Address

Password

[SHOW](#)

☐ Remember Email

[Forgot Password?](#)

By continuing past this page, you agree to the [Terms of Use](#) and understand that information will be used as described in both the [Ticketmaster Privacy Policy](#) and [Shea's Performing Arts Center Privacy Policy](#).

New to Ticketmaster? [Sign Up](#)

Sign In

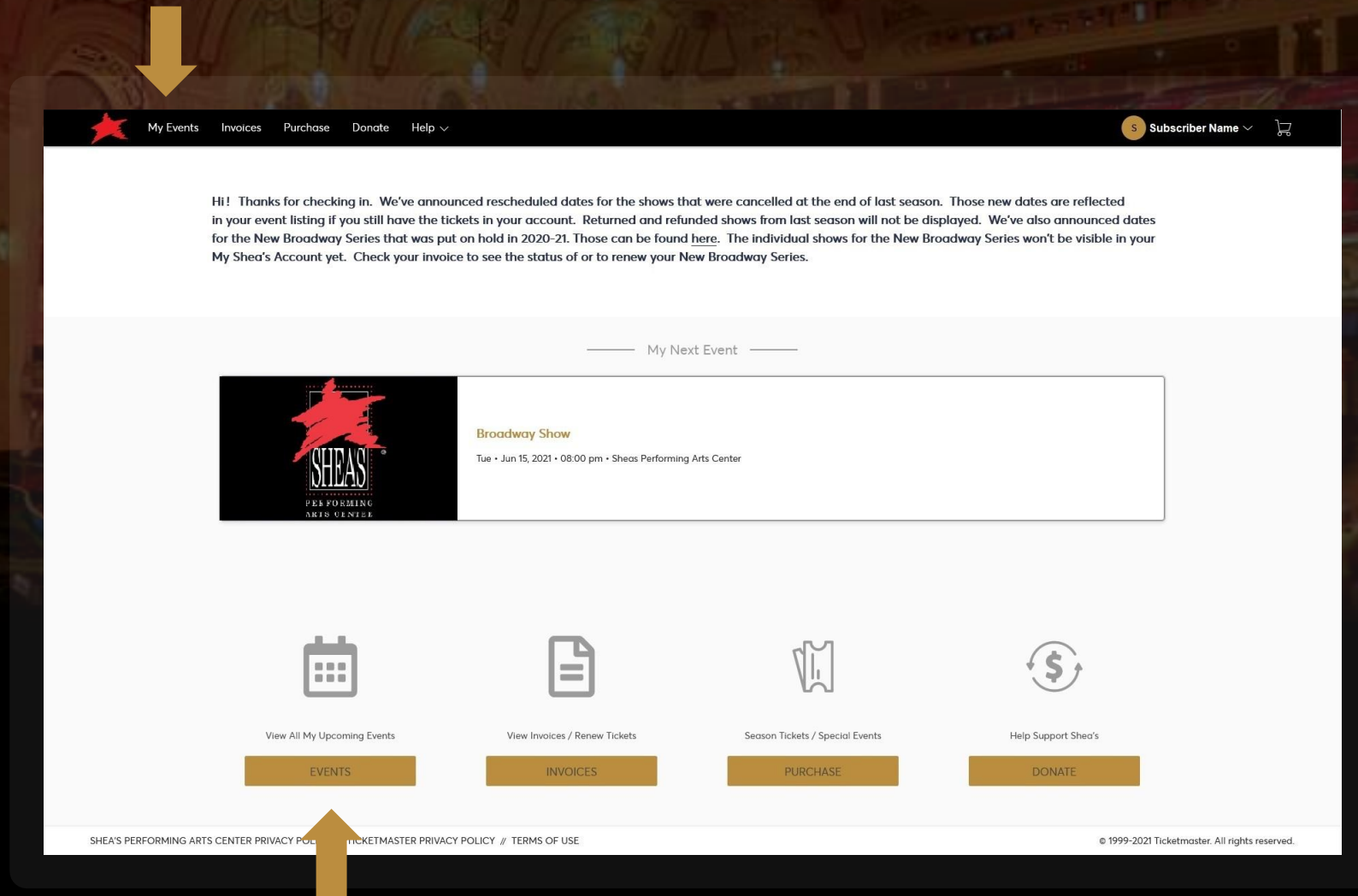
3. This is the Sign In screen that will pop up when you log into your MY SHEA'S Account.

Please enter the email and password associated with your account. If you are not sure of your account log-in, please [contact the Shea's Box Office](#).

Click **Sign In** when you are ready.

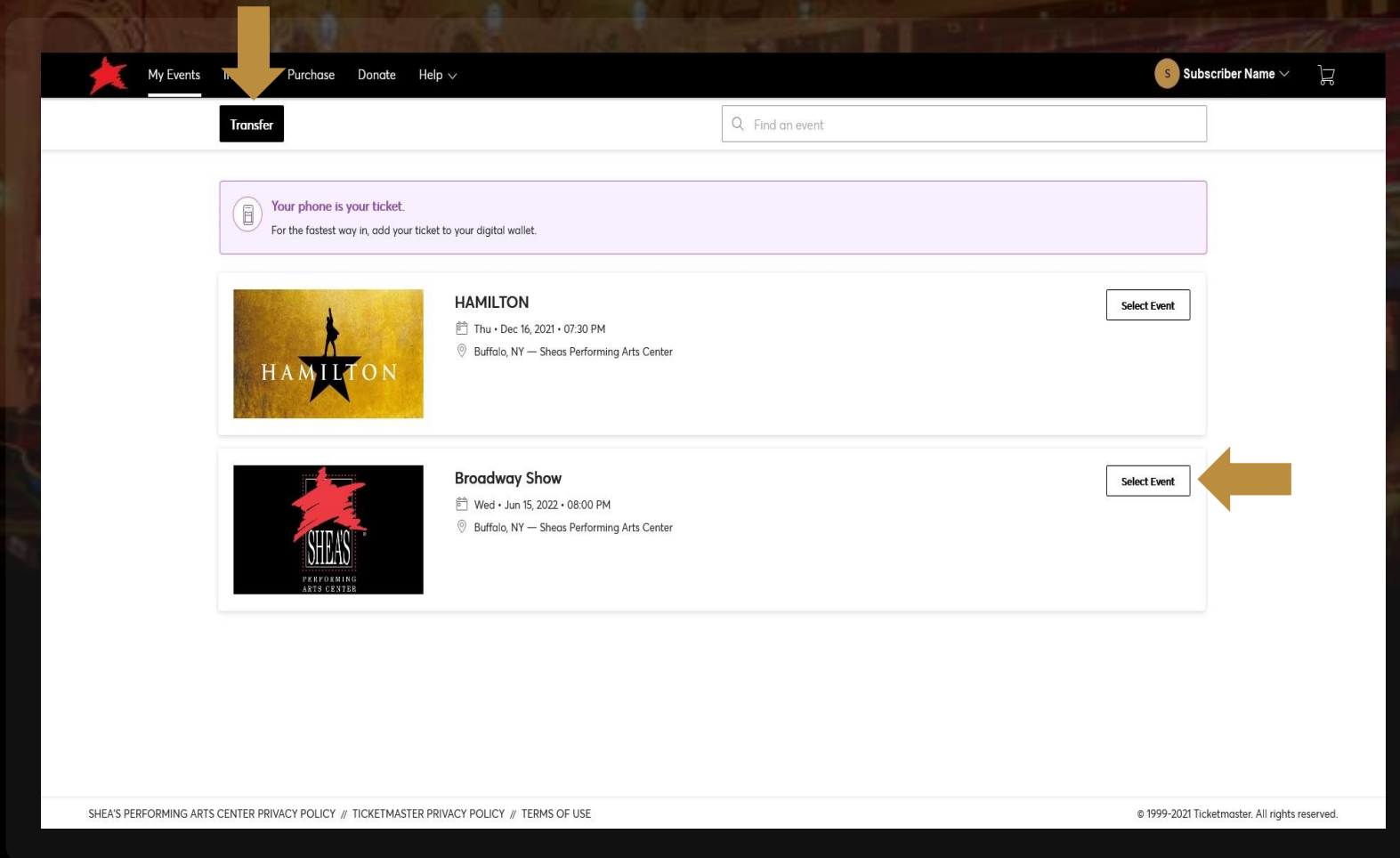
4. Welcome to your MY SHEA'S Account!

To begin the ticket transfer process, click **My Events** or **Events**.






5. To transfer tickets to *multiple* events, click the **Transfer** button in the upper left-hand corner.

If you are looking to transfer tickets to a *single* event, click **Select Event**.



6. When viewing your tickets for an event, you have the option here to **Transfer** your tickets.

[My Events](#)[Invoices](#)[Purchase](#)[Donate](#)[Help](#) 

S [Subscriber Name](#) 



Broadway Show
Wed • Jun 15, 2022 • 08:00 PM
Buffalo, NY — Sheas Performing Arts Center

**Your Phone Is Your Ticket**
For the fastest way in, add your ticket to your digital wallet.

My Tickets 

TRANSFER

SELL



MORE


 Sec ORCH3, Row A, Seat 101	>
 Sec ORCH3, Row A, Seat 102	>
 Sec ORCH3, Row A, Seat 103	>
 Sec ORCH3, Row A, Seat 104	>
 Sec ORCH3, Row C, Seat 113	>
 Sec ORCH3, Row C, Seat 114	>

[SHEA'S PERFORMING ARTS CENTER PRIVACY POLICY](#) // [TICKETMASTER PRIVACY POLICY](#) // [TERMS OF USE](#)

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7. You need to choose what tickets you'd like to send — *select* each individual seat, and then click to **Continue**.

[My Events](#)[Invoices](#)[Purchase](#)[Donate](#)[Help](#) 

S [Subscriber Name](#) 



Broadway Show
Wed • Jun 15, 2022 • 08:00 PM
Buffalo, NY — Sheas Performing Arts Center

Transfer Tickets

Select the tickets for this event that you would like to transfer. Once selected, click Next.

 Only transfer tickets to people you know and trust to help everyone stay safe and socially distanced.

 Selected (1 of 6)

☒ Sec ORCH3, Row A, Seat 101

☐ Sec ORCH3, Row A, Seat 102

☐ Sec ORCH3, Row A, Seat 103

☐ Sec ORCH3, Row A, Seat 104

☐ Sec ORCH3, Row C, Seat 113

☐ Sec ORCH3, Row C, Seat 114

[Cancel](#)[Continue](#)

Transfer Tickets
Add a new recipient or select an existing recipient to transfer the selected tickets to. Once selected, click Transfer. To edit the tickets you are transferring, click Edit.

Add A New Recipient

First Name *
Michael

Last Name *
Shea

Email *
michaelshea@sheas.org

Add a Message (Optional)
Hello friend! Here are your tickets to enjoy this show at Shea's Performing Arts Center!

166 Character(s) Remaining

Cancel Transfer

Broadway Show
Tue • Jun 15, 2021 • 08:00 PM
Buffalo, NY — Shea's Performing Arts Center
TICKETS SELECTED FOR TRANSFER
Sec ORCH, Row A, Seat 101

Transfer Tickets
Add a new recipient or select an existing recipient to transfer the selected tickets to. Once selected, click Transfer. To edit the tickets you are transferring, click Edit.

Add A New Recipient

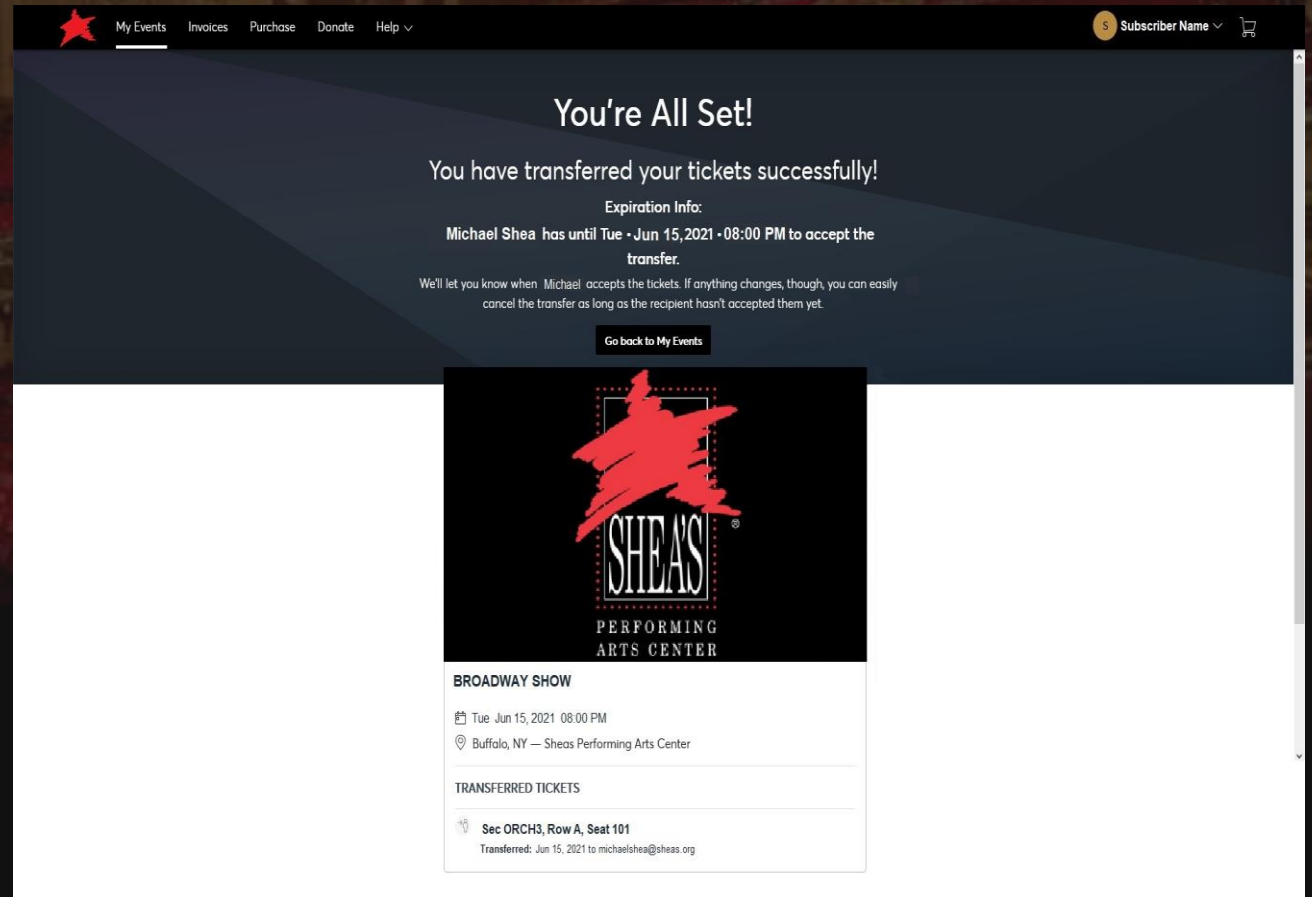
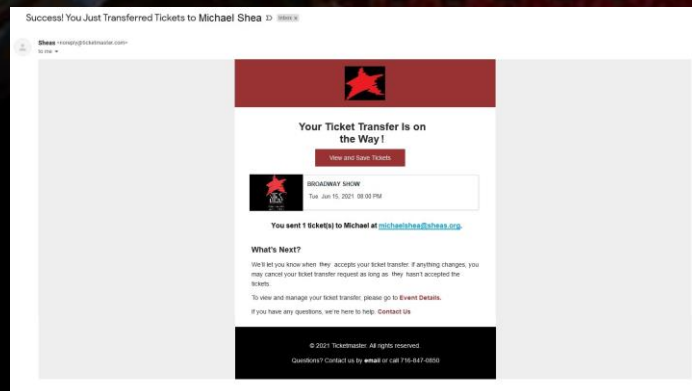
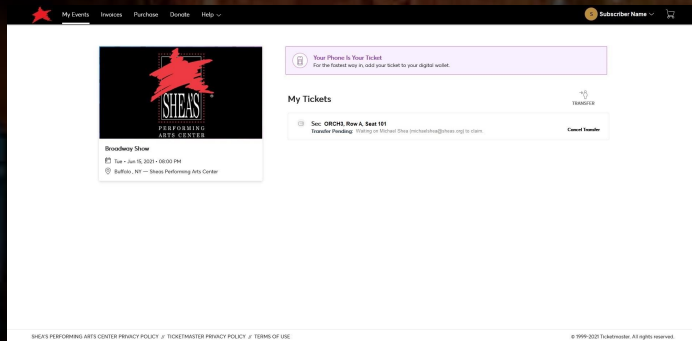
Michael Shea
michaelshea@sheas.org

Cancel Transfer

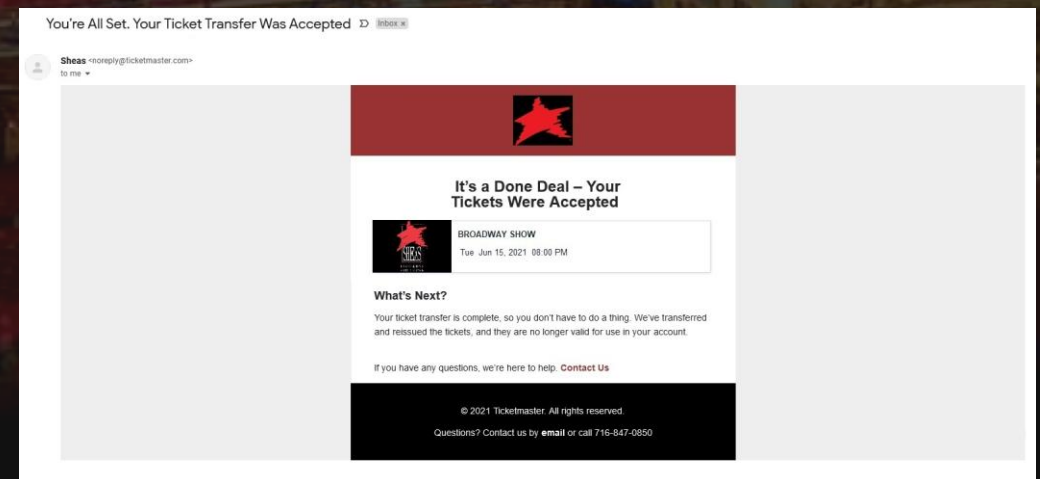
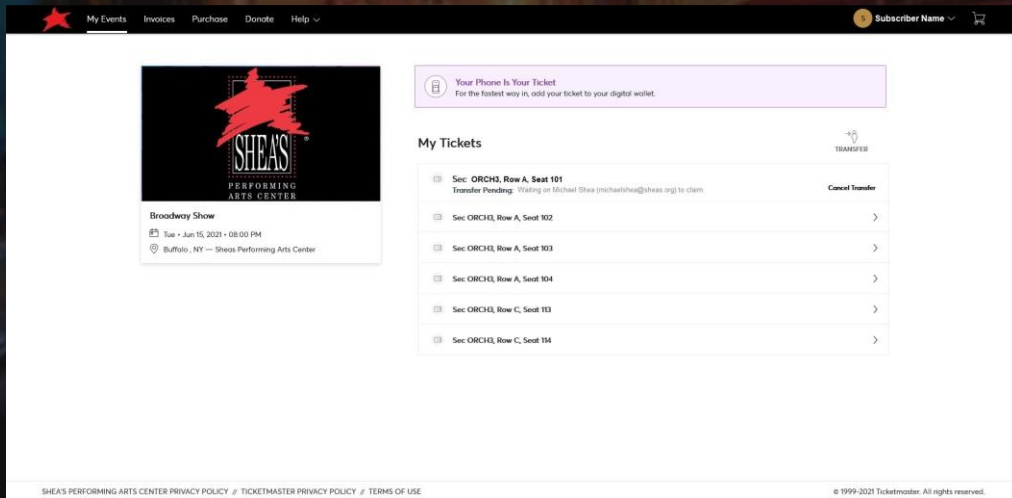
Broadway Show
Tue • Jun 15, 2021 • 08:00 PM
Buffalo, NY — Shea's Performing Arts Center
TICKETS SELECTED FOR TRANSFER
Sec ORCH, Row A, Seat 101

8. To transfer a ticket, you need to know the recipient's **First Name**, **Last Name**, and their **Email**. If this is a new ticket recipient, you will need to fill out their information before you can **Transfer** a ticket to them.

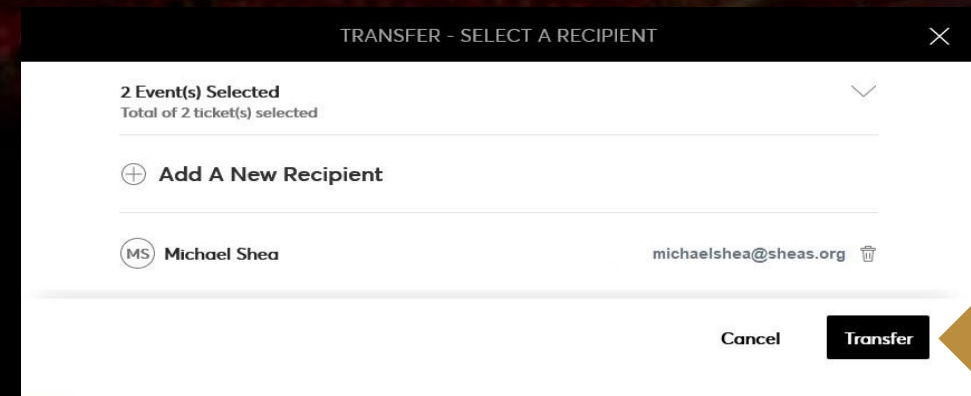
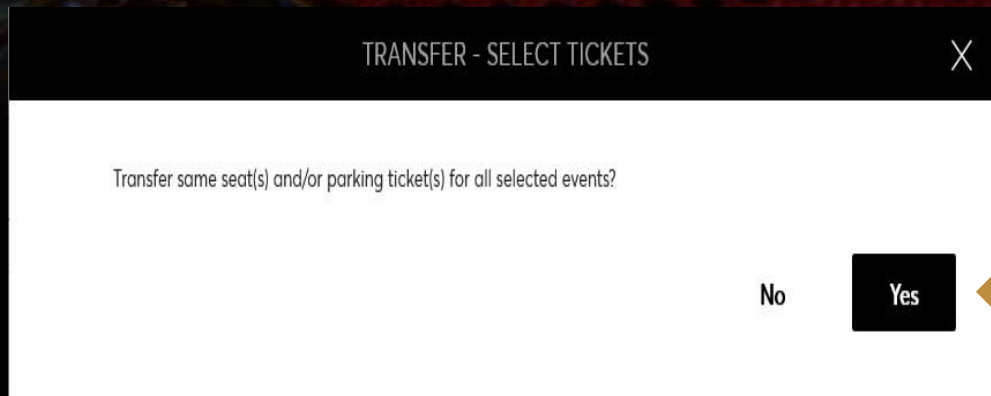
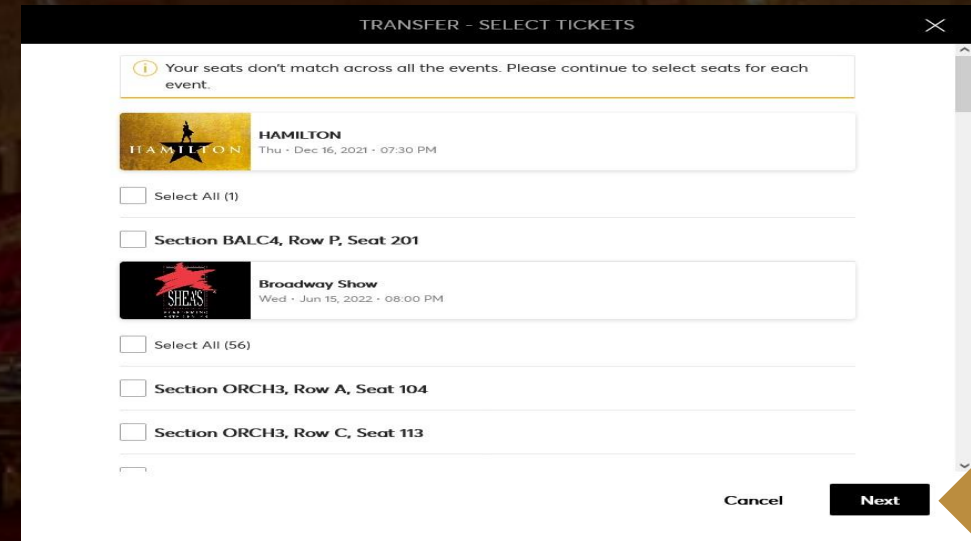
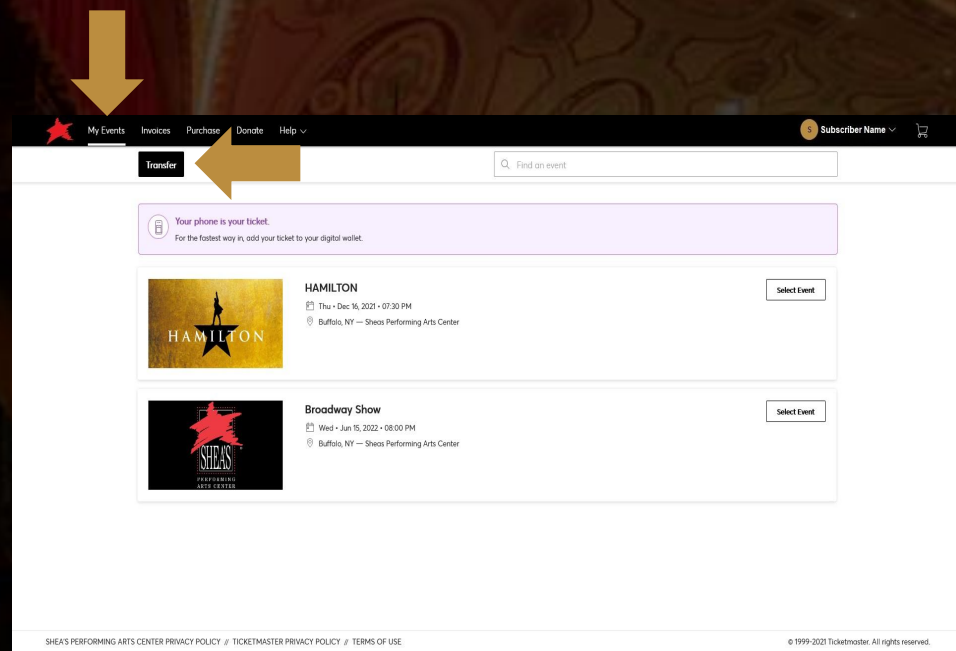
Your MY SHEA'S Account will keep their contact information on file, so once you have added a new recipient, you don't have to fill it out again, but you can simply select their name and click **Transfer**.



9. Once you have transferred a ticket, you will receive 3 confirmations: you will be redirected a confirmation screen; the tickets in your MY SHEA'S Account will have a *Transfer Pending* status; and you will receive an email confirmation for your records.



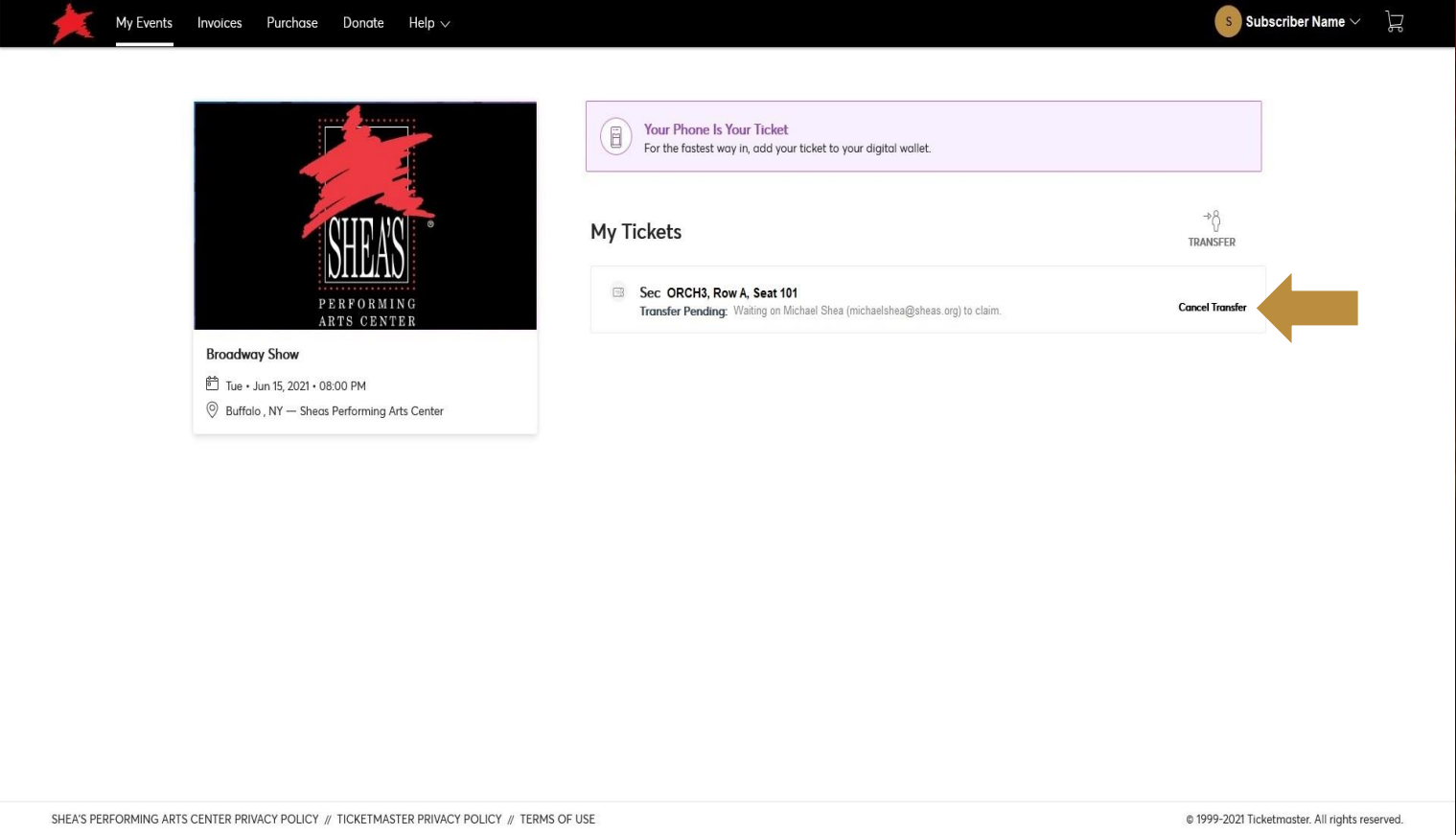
10. When the tickets have been claimed by the recipient, you will see an updated ticket status in your MY SHEA'S Account, and you will receive a final email notification that the tickets have been accepted.



6B. If you would like to transfer tickets to multiple events, you can transfer them altogether via the **Transfer** button available on the **My Events** page. It will assume you want to transfer the same tickets for all shows selected – if you have different seats, it will ask you to choose tickets to transfer.

11. Should you decide to **Cancel Transfer**, it should be done as soon as possible.

Once the tickets have been accepted, the transfer cannot be cancelled.



The screenshot displays the Sheas Performing Arts Center website interface. At the top, a navigation bar includes links for 'My Events', 'Invoices', 'Purchase', 'Donate', and 'Help'. A user profile section on the right shows 'Subscriber Name' and a shopping cart icon. The main content area features a 'Broadway Show' card for 'SHEAS PERFORMING ARTS CENTER' with event details: 'Tue • Jun 15, 2021 • 08:00 PM' and 'Buffalo, NY — Sheas Performing Arts Center'. To the right, a 'My Tickets' section shows a ticket for 'Sec ORCH3, Row A, Seat 101' with a status of 'Transfer Pending: Waiting on Michael Shea (michaelshea@sheas.org) to claim.' A 'Cancel Transfer' button is visible next to the ticket, highlighted by a large yellow arrow. Above the tickets, a purple banner reads 'Your Phone Is Your Ticket' with instructions to add the ticket to a digital wallet. A 'TRANSFER' icon is also present. The footer contains links to 'SHEA'S PERFORMING ARTS CENTER PRIVACY POLICY', 'TICKETMASTER PRIVACY POLICY', and 'TERMS OF USE', along with a copyright notice: '© 1999-2021 Ticketmaster. All rights reserved.'

Cancel Transfer

This ticket is pending transfer to **Michael Shea** (michaelshea@sheas.org). Changed your mind? Tap "Yes" below to cancel the transfer.



BROADWAY SHOW

Tue Jun 15, 2021 08:00 PM
Buffalo, NY - Sheas Performing Arts Center
Sec ORCH3, Row A, Seat 101

No

Yes

You're All Set

This ticket has been returned to your account.

Please note: it may take a moment to become active.

Ok

Ticket Transfer Update: Subscriber Canceled the Transfer

Sheas michaelshea@sheas.org



Your Ticket Transfer Has Been Canceled



BROADWAY SHOW
Tue Jun 15, 2021 08:00 PM

Subscriber has canceled the ticket transfer and you may no longer accept the tickets.


If you have any questions, we're here to help. [Contact Us](#)

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Questions? Contact us by [email](#) or call 716-647-0850

If the transfer is still pending, you may choose to cancel it. Click **Yes** to confirm the cancellation – both you and the recipient will receive an email confirmation that the transfer has been cancelled / the tickets may no longer be claimed.

Once a ticket transfer has been cancelled, it will return to your account.




My Events


Invoices

Purchase


Donate


Help ▾


S Subscriber Name ▾ 




Broadway Show


 Wed • Jun 15, 2022 • 08:00 PM


 Buffalo, NY — Sheas Performing Arts Center







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SHEA'S PERFORMING ARTS CENTER PRIVACY POLICY // TICKETMASTER PRIVACY POLICY // TERMS OF USE

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HOW TO:



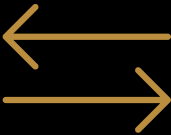
Buy Tickets



Claim Tickets



Download MY SHEA'S App



Exchange Tickets



Invoice



Transfer Tickets

FAQ:

❓ How does a recipient accept tickets?

We have put together this guide with step-by-step instructions that you can share with the recipient on [how to claim their new tickets](#).

❓ I made a mistake with my transfer.

Remember, you can always [cancel a transfer](#) up until the tickets have been claimed by the recipient. For further issues, please [contact the Shea's Box Office](#) so that we may better assist you.

❓ What if the tickets are not accepted?

You will receive an email once the transfer has expired to let you know that they have not been claimed. You may also choose to cancel the transfer and keep the tickets instead.

❓ What is the difference between a ticket transfer and an exchange?

A *ticket transfer* is to move the ticket from one account to another – you are transferring your ticket ownership to a friend. An *exchange* is trading your seat location / show-date / show-time for another performance of the same show.

❓ What if the recipient doesn't have an email / smartphone?

In this scenario, please [contact the Shea's Box Office](#) for assistance – we can arrange to have the tickets manually transferred to a new account holder.