## Sign Up For Your MY SHEA'S Account On Your Desktop Computer

1. Go to our website at **Sheas.org** and click on **MY SHEA'S** in the upper-right corner.



2. Once the welcome page has loaded, click the **Sign In** icon in the upper-right corner.

Sign In to Shea's Performing Arts Center

Powered by ticketmaster

## (i) Important Account Update

You can now use the same email and password for both your Shea's Performing Arts Center ticket account and your Ticketmaster account.

X

Shea's Performing Arts Center ticket holder? Use your existing email to sign in and update your password if prompted.

New here? Use your Ticketmaster email and password.

Password	
	SHOW
Remember Emgil	Forgot Password
By continuing past this page, you agree to the T hat information will be used as described in bol <b>Privacy Policy</b> and <b>Shea's Performing Arts Cent</b>	erms of Use and understand th the Ticketmaster
3y continuing past this page, you agree to the <b>T</b> that information will be used as described in bo	erms of Use and understand th the Ticketmaster

3. This is the Sign In screen that will pop up when you log into your MY SHEA'S Account.

Click **Sign Up** to create your account.

Create a Ticketmaster Account ×	Step 1 of 2 X Enter Your Phone Number	Step 2 of 2 Confirm Your Code
Email Address	Confirming your phone number is an extra layer of verification that helps us confirm you're not a bot. We'll send you a one-time code to complete the sign up process.	A one-time code has been sent to (716) 845-0850. Enter your
Password SHOW First Name	Please enter your phone number for your account: youremailaddress@sheas.org.	code below to continue.
Country of Residence Zip/Postal Code	Standard data and messaging rates may apply. Phone Number	It may take a minute to receive your code.
Keep me posted about Shea's Performing Arts Center news!         By continuing past this page, you agree to the Terms of Use and understand that information will be used as described in both the Ticketmaster Privacy Policy and Shea's Performing Arts Center Privacy Policy.	I consent to receive notifications about upcoming events and special offers via text message. Next	Back Confirm

4. Fill out your *Email Address, Password, First Name, Last Name, Zip/Postal Code*, and a *Phone Number*. You will then be texted a one-time code to confirm your account credentials and logged into your new MY SHEA'S Account.

5. Welcome to your MY SHEA'S Account! Here, you will be able to look up your tickets for any upcoming events, view invoices and manage payments, and purchase tickets.

My Events Invoices Purchase Donate Help  $\checkmark$ 

Subscriber Name 🗸 🛛 📜

Hi Patron! Thanks for checking in. We've announced rescheduled dates for the shows that were cancelled at the end of last season. Those new dates are reflected in your event listing if you still have the tickets in your account. Returned and refunded shows from last season will not be displayed. We've also announced dates for the New Broadway Series that was put on hold in 2020-21. Those can be found here. The individual shows for the New Broadway Series won't be visible in your My Shea's Account yet. Check your invoice to see the status of or to renew your New Broadway Series.



## HOW TO:



Claim Tickets

**Buy Tickets** 

Download MY SHEA'S App





## FAQ:

It says I already have an account.

Instead of signing up for a new account, go ahead and log in! If you don't recall your password, you can reset it by clicking **Forgot Password**.

I want to change my email address.

I tried to log in but got an error.

Do I need an account to use the app?

Why does it say Ticketmaster? Should I log in with a Ticketmaster account?

Please <u>contact the Shea's Box Office</u> so that they may assist you in updating your MY SHEA'S Account.

Please <u>contact the Shea's Box Office</u> – they will be able to further investigate your account details and assist you with logging into your MY SHEA'S Account.

You can still use the MY SHEA'S app to look up all our upcoming shows, to get in touch with us, and even buy tickets. You do not need a MY SHEA'S Account to use it, but it certainly enhances the experience!

The MY SHEA'S Account is hosted through Ticketmaster but is managed by Shea's Performing Arts Center to offer our patrons a better ticketing experience. Your MY SHEA'S Account is separate from your Ticketmaster account. However, if you use the same email and account information for both, you may see any Ticketmasterpurchased tickets for upcoming events at Shea's, even if you can't manage them through your MY SHEA'S Account.