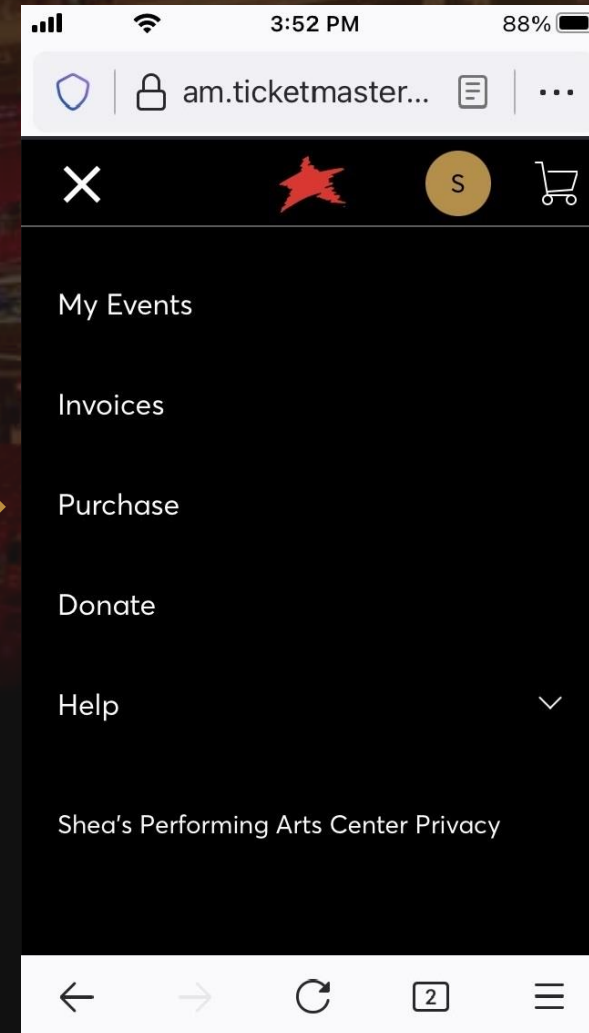


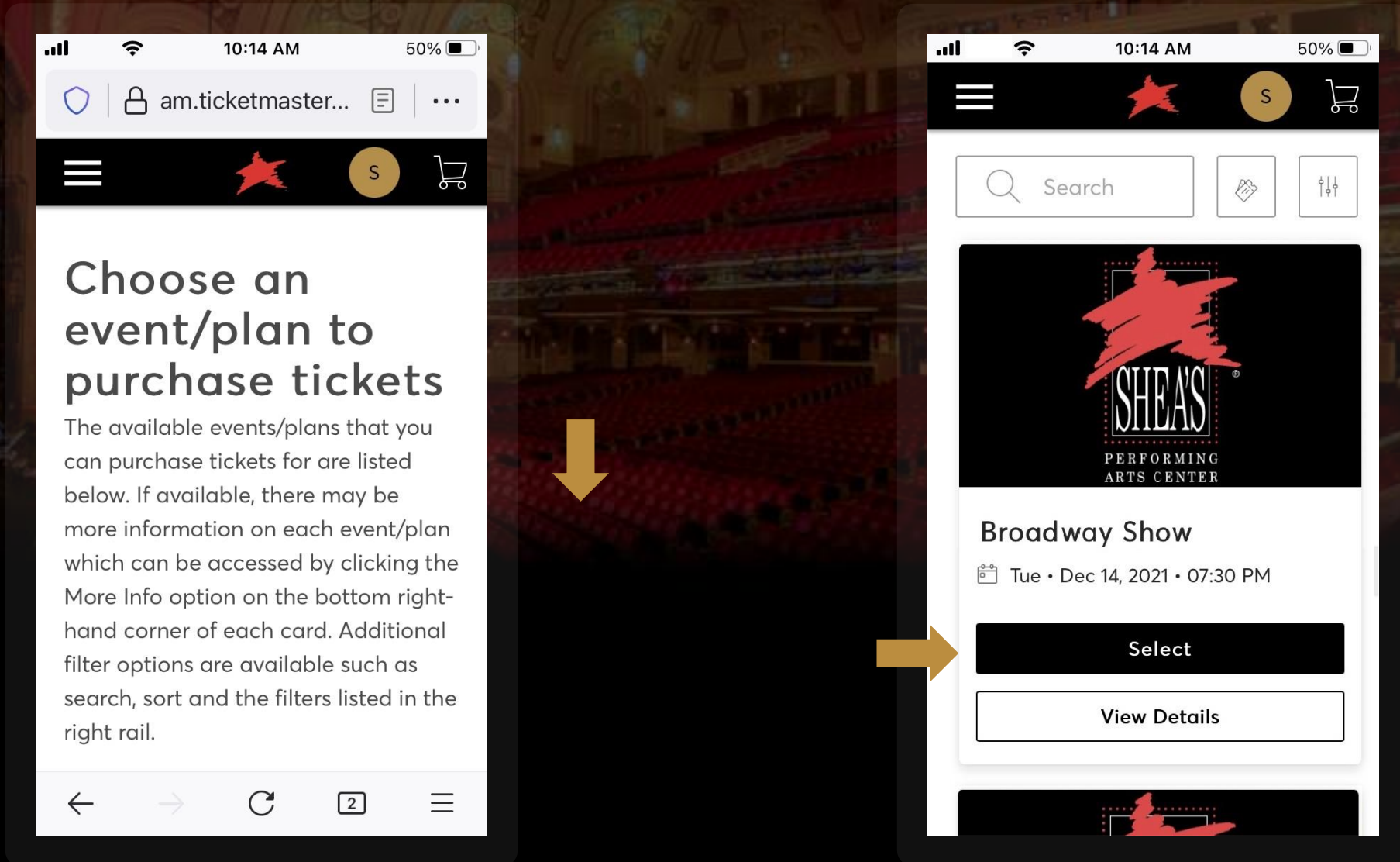
Buy Tickets
Through Your MY SHEA'S Account
On Your Mobile (Internet Browser)



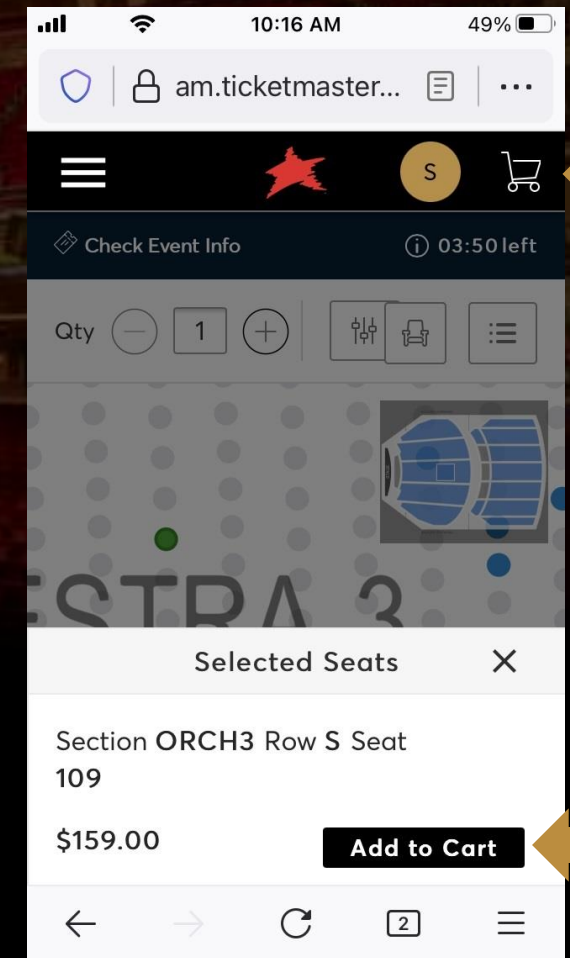
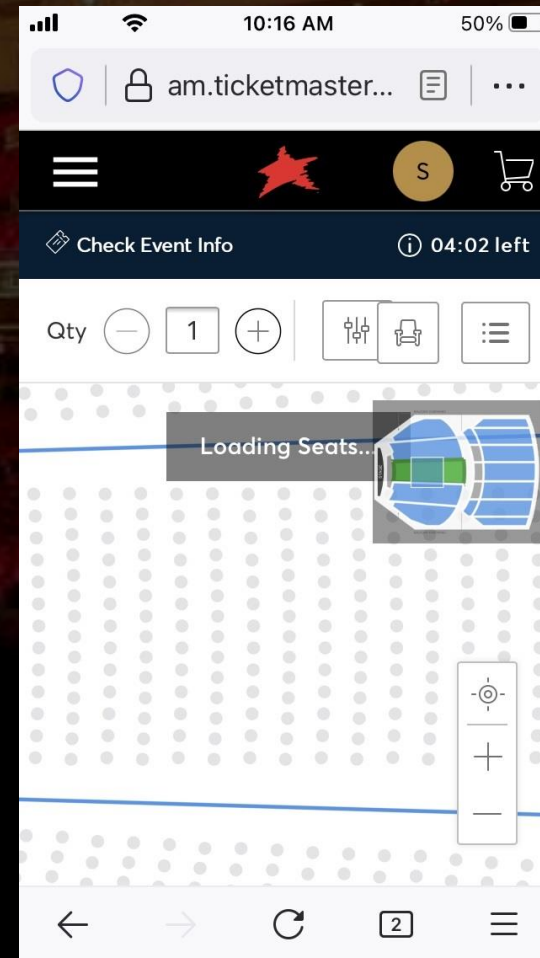
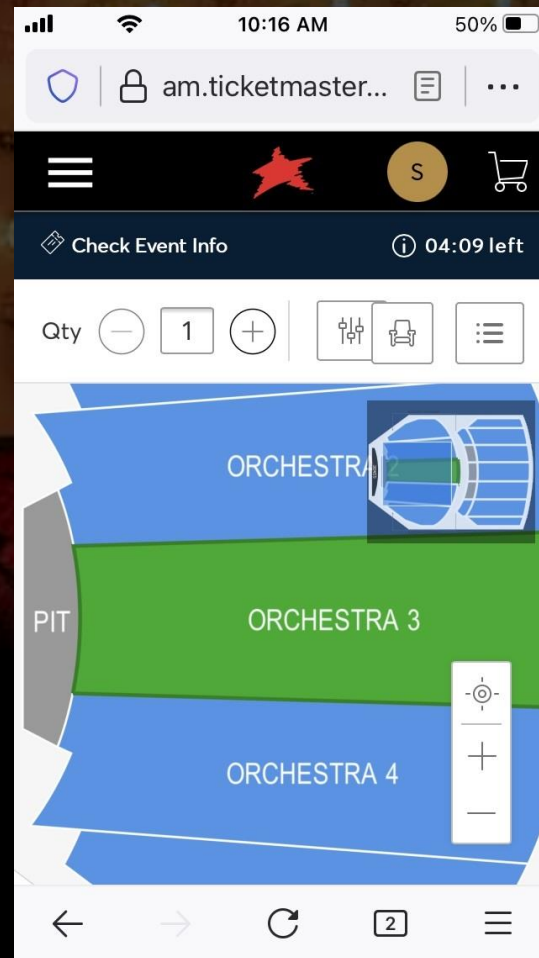
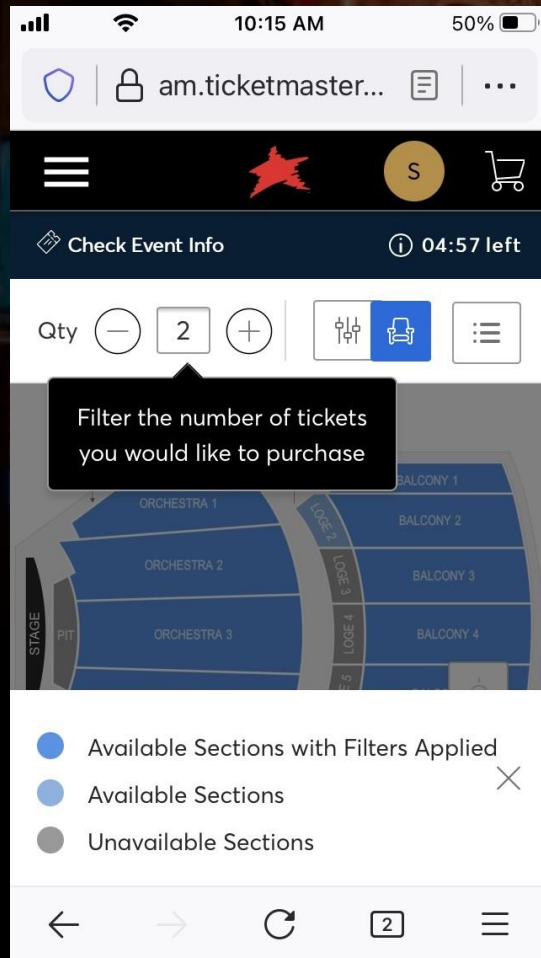
1. Click the **Menu** button in the upper-left corner.



2. From the drop-down menu, select **Purchase**.



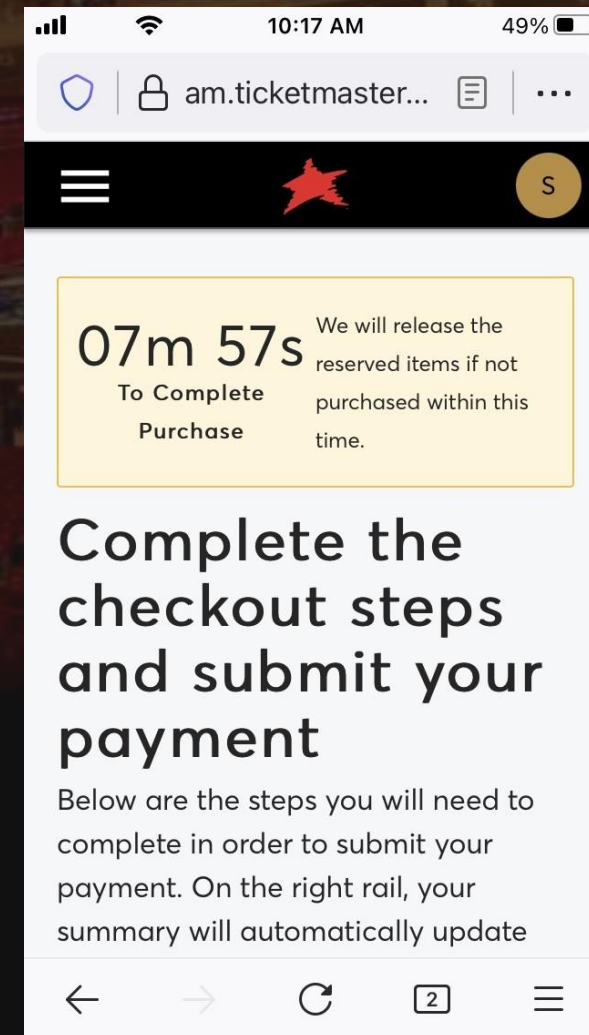
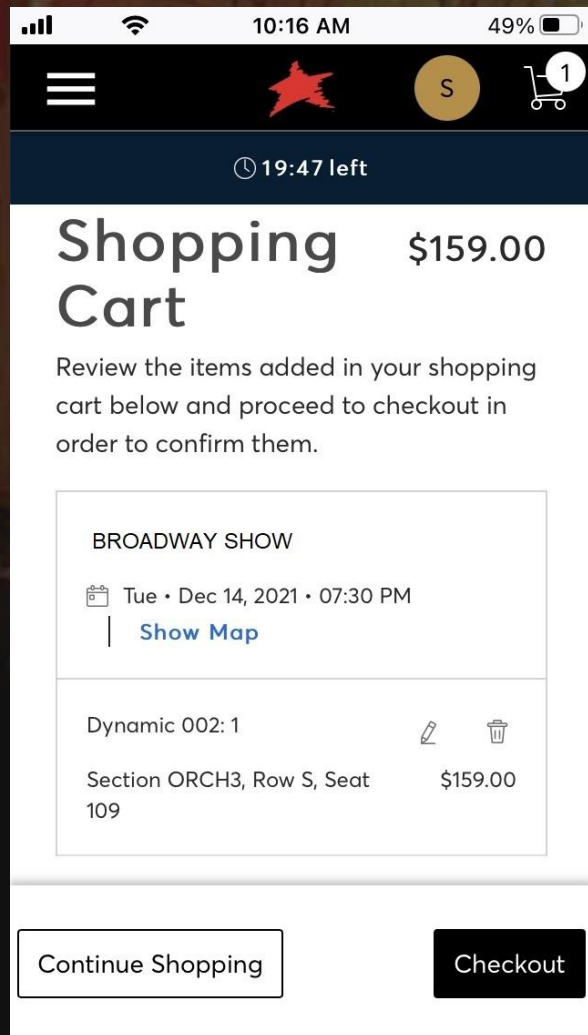
3. Scroll through a list of upcoming shows available for purchase. When you find a performance date/time you would like to attend, **Select** the event to continue.



4. You will be presented with a seating map of the venue. Blue sections have seats available, while greyed-out sections have no seats available. There are filters at the top of your screen that can be adjusted to help you search for a specific number of seats or within a particular price range. **Zoom in** to view individual seats and **click to add seats to your cart**. A green checkmark will appear over seats that you have selected. To view your cart or to check out, you can click in the upper-right corner on the **Cart** icon.

5. When you are satisfied with your seat selection, click **Continue**.

If you'd like to remove a ticket from your cart, click the **Trashcan** icon instead. You will be prompted to confirm **Remove Seats From Cart** before they are released.



If you do not complete the check-out process before the timer runs out, the tickets will be released for sale again.

10:17 AM 49%

☰ ★ S

1 Account Details

Please enter your primary address to add to your profile.

Address *

Address 2

City *

State *

New York

Postal Code *

10:17 AM 49%

☰ ★ S

✓ Account Details

2 Delivery & Shipping

Select Delivery Method

Continue

3 Payments

Cart items (1)

BROADWAY SHOW
Section ORCH3, Row S, Seat 109

10:17 AM 49%

☰ ★ S

✓ Account Details

2 Delivery & Shipping

Select Delivery Method

Select Delivery Method

Mobile (Free)

3 Payments

Cart items (1)

BROADWAY SHOW
Section ORCH3, Row S, Seat 109

10:17 AM 49%

☰ ★ S

3 Payments

Payment Option

Select Payment Option

Payment Method Edit / Add

**** 0850, Subscrib

☐ Split this payment


☐ I accept the Terms and Conditions

Cart items (1)

BROADWAY SHOW
Section ORCH3, Row S, Seat 109
\$150.00

6. To complete the check-out process, you will be asked to confirm your **Account Details**, select your **Delivery & Shipping** options (at this time, we only offer Mobile), and **Payments**. If you have a card on file, it will auto-populate the information.

AT&T 10:18 AM 49%

☰  S

Section ORCH3, Row S, Seat 109
\$159.00

Total Value **\$159.00**

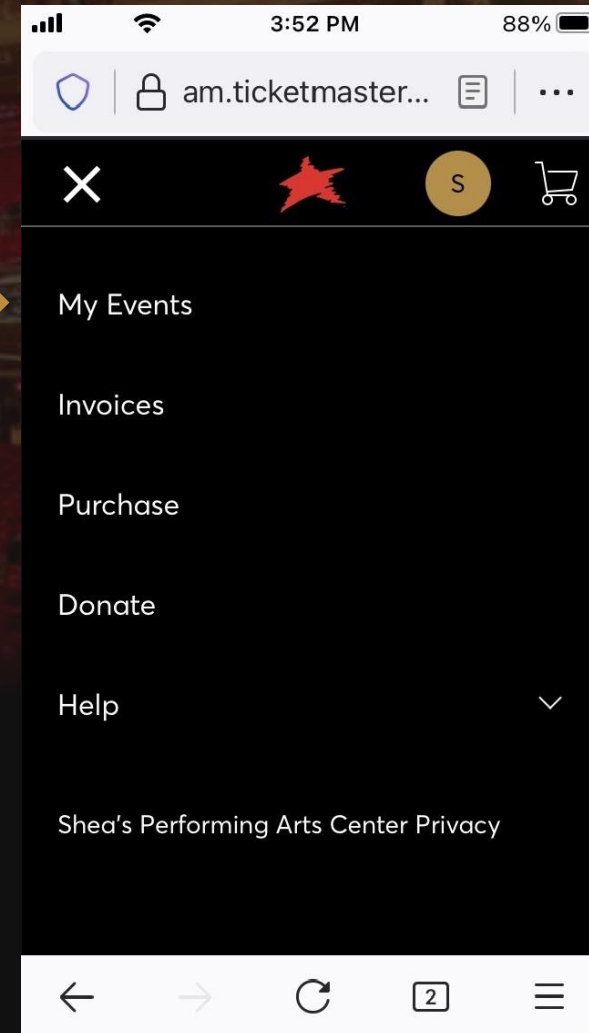
Order Summary ^

Ticket Subtotal	\$159.00
Delivery	\$0.00
Additional Service Charges	\$8.00

Total Amount Due:	\$167.00
Payment Due Today	\$167.00

Submit Order

7. When you are ready to purchase, click **Submit Order**.



8. If you successfully purchased tickets, you will be able to access and manage your tickets through **My Events** via the **Menu** icon in your MY SHEA'S Account.

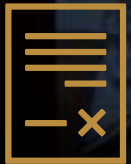
HOW TO:



Download MY SHEA'S App



Exchange Tickets



Invoices



Transfer Tickets



View Barcode

FAQ:

? How else can I purchase tickets?

Tickets can be purchased through our website at [Sheas.org](https://sheas.org) by logging into your MY SHEA'S Account, through Ticketmaster, or in-person at the Shea's Box Office.

? What is the difference between a ticket transfer and an exchange?

A *ticket transfer* is to move the ticket from one account to another – you are transferring your ticket ownership to a friend. An *exchange* is trading your seat location / show-date / show-time for another performance of the same show.

? I require accessible seating.

Please [contact the Shea's Box Office](#) so we may assist you with your ticket purchase. We have a variety of seating options to accommodate wheelchairs, sight-impairment, ASL interpreters, and other audience services.

? Why are some shows for sale via Ticketmaster but not MY SHEA'S?

It usually depends on the contracts signed when a production schedules a performance at Shea's Performing Arts Center. However, tickets to all shows can always be purchased in person at the Shea's Box Office.

? Can I exchange/refund a ticket that was purchased on Ticketmaster?

Unfortunately, a ticket purchased via Ticketmaster must be handled through Ticketmaster, even if it is available to view in your MY SHEA'S Account. Please [contact Ticketmaster](#) for assistance.