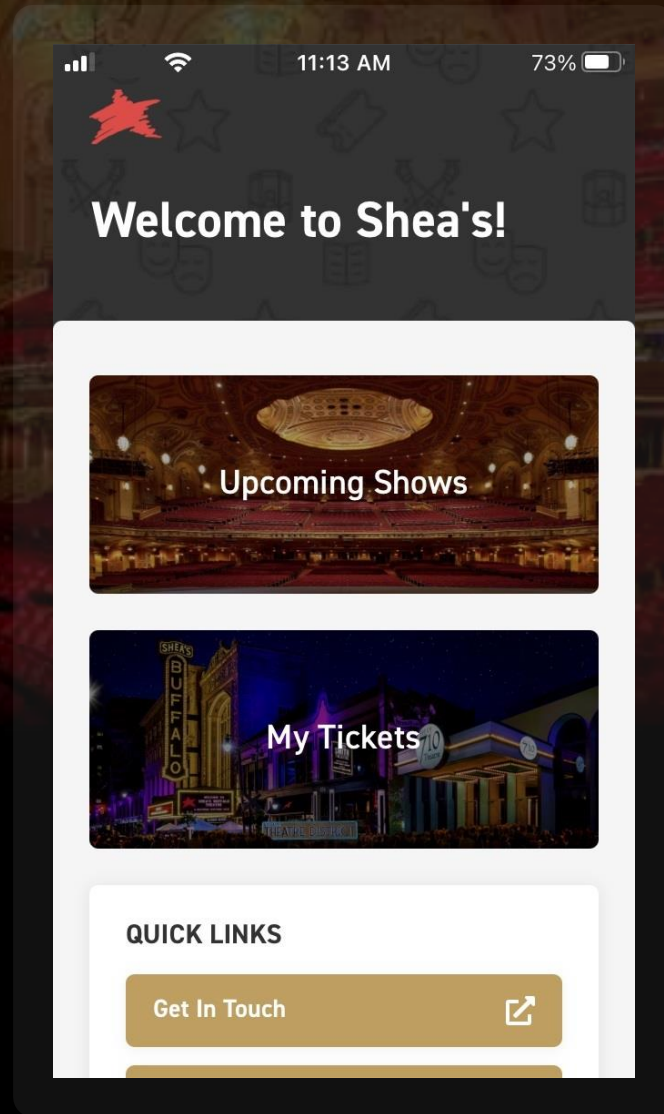


# Buying Tickets Through Your MY SHEA'S Account On Your Mobile (iOS)

Welcome to the MY SHEA'S App, where our patrons can quickly and easily manage tickets, all with the click of a button!

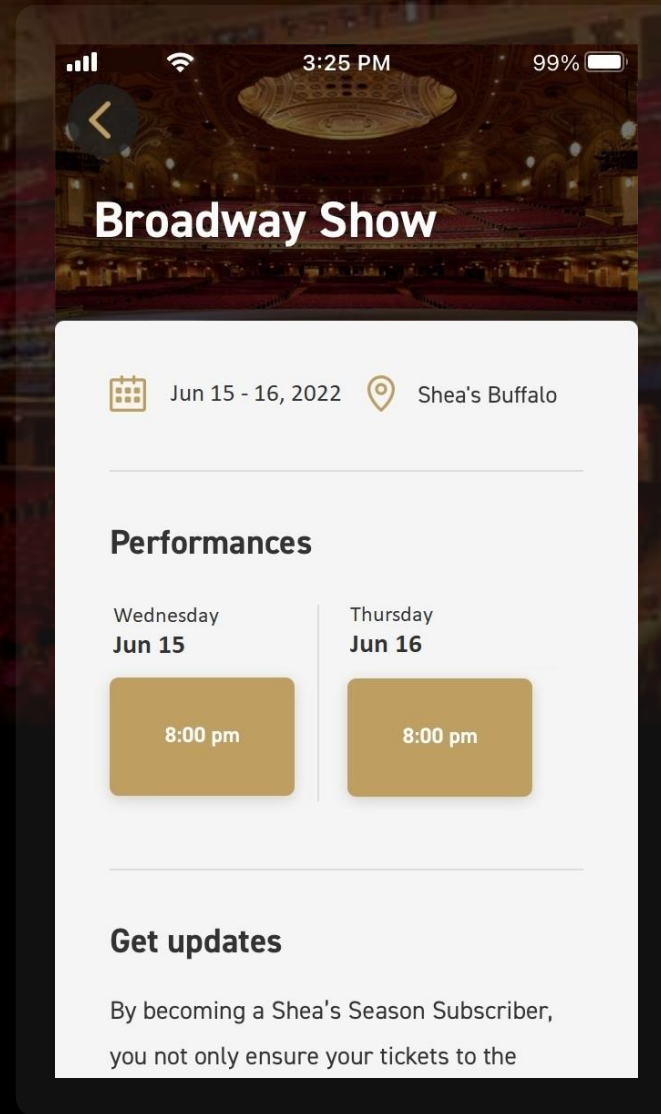
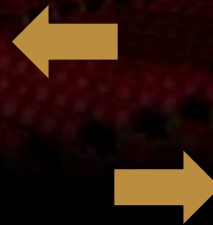
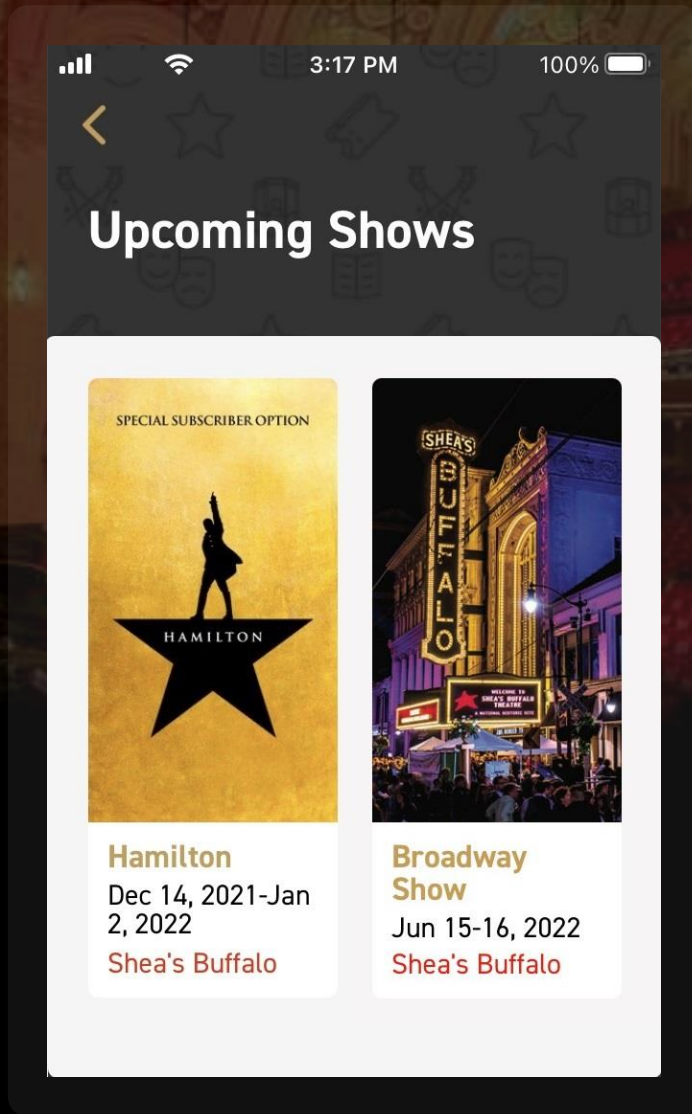


Click **Upcoming Shows** to begin the ticket-buying process through MY SHEA'S App.





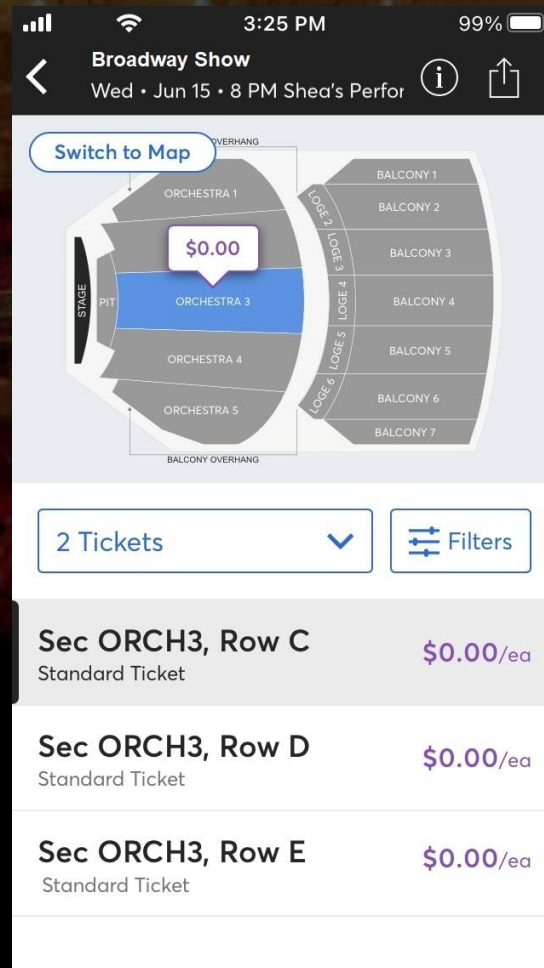
1. You can browse the full list of upcoming shows, sorted by date, scrolling through until you see a show you'd like to buy tickets for, and **tap** the show listed to continue.



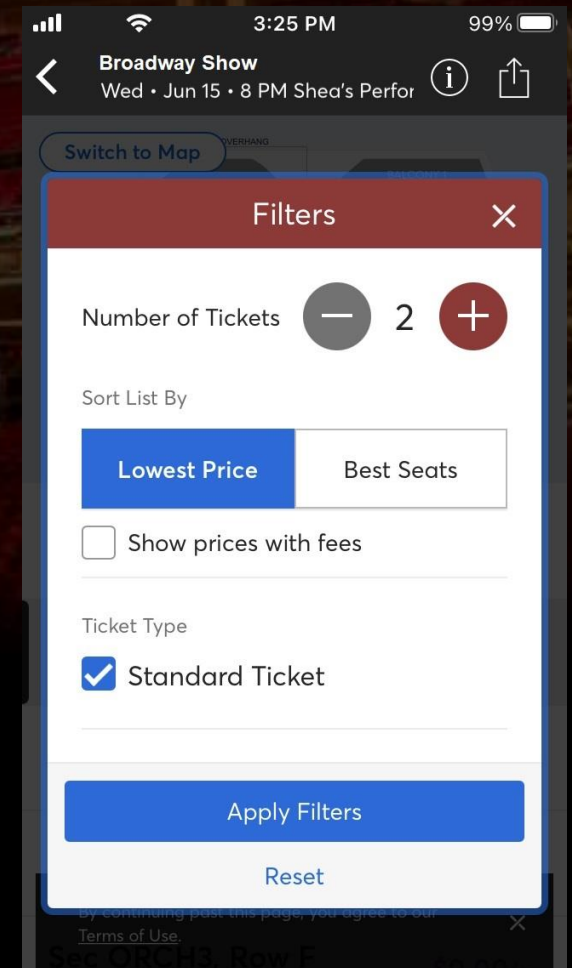
2. Choose a **show date and time** by clicking the corresponding gold button to purchase tickets for this show.



3. You can pick out your own seats on Ticketmaster with **Map View**...



Or you can switch to **List View** and scroll through all currently-available seats.



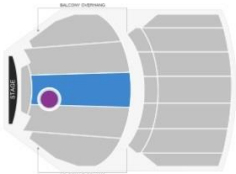
You can also choose to add **Filters** to your search, to help you find the best seat for your show!



3:26 PM 99%

**Broadway Show**  
Wed • Jun 15 • 8 PM Shea's Perfor

You'll get 2 tickets together in this row.



ORCHESTRA  
Sec ORCH3, Row F

Event ticket limit: 15 [Full ticket limit info](#)  
\*As official local health guidelines evolve regarding COVID-19 safety protocols, select venues may shift seating configurations and/or increase capacity.

Standard Ticket  
\$0.00/ea

— 2 +

2 Tickets **Next**

4. When you have chosen your seats, click **Next** to continue to check-out with Ticketmaster.

3:26 PM 98%

**Broadway Show**  
Wed • Jun 15 • 8 PM Shea's Perfor 07:47

**Broadway Show**  
Wed • Jun 15, 2022 • 8:00 PM  
Shea's Performing Arts Center - Buffalo, New York  
2 Tickets - Sec ORCH3, Row F, Seats 101 - 102 [View Seats](#)

**Delivery** [Change](#)  
**Mobile or Print-at-Home - Free**  
Go Mobile: Your phone's your ticket. Locate your tickets in your account - or in your app. When you go mobile, your tickets will not be emailed to you or available for print.  
Print-at-Home: Log into your account from a computer - not a phone or tablet. From your order, view and print your tickets. When you print-at-home, your tickets will not be emailed to you.

5. Complete the order process by filling out all billing and personal information as requested. There is a timer on your check-out; tickets will be released if not purchased before the clock runs out. Once you have finished, click to **check** the current Terms of Use, and then go ahead and **Place Order**!

3:26 PM 98%

**Broadway Show**  
Wed • Jun 15 • 8 PM Shea's Perfor 07:34

**Payment** OFFICIAL CARD OF ticketmaster

First and Last Name

Country  
United States

Address

+ Add Unit # / Address Line 2

City

State

3:26 PM 98%

**Broadway Show**  
Wed • Jun 15 • 8 PM Shea's Perfor 07:27

Postal Code

Phone Number

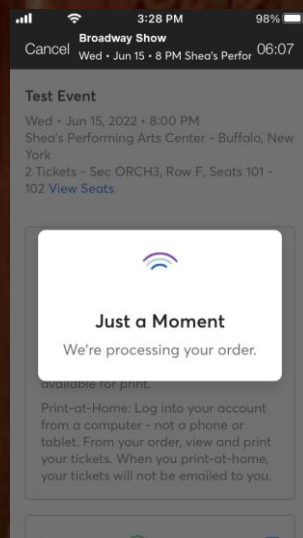
**Total** \$0.00

\*All Sales Final - No Refunds  
☐ I have read and agree to the current [Terms of Use](#).

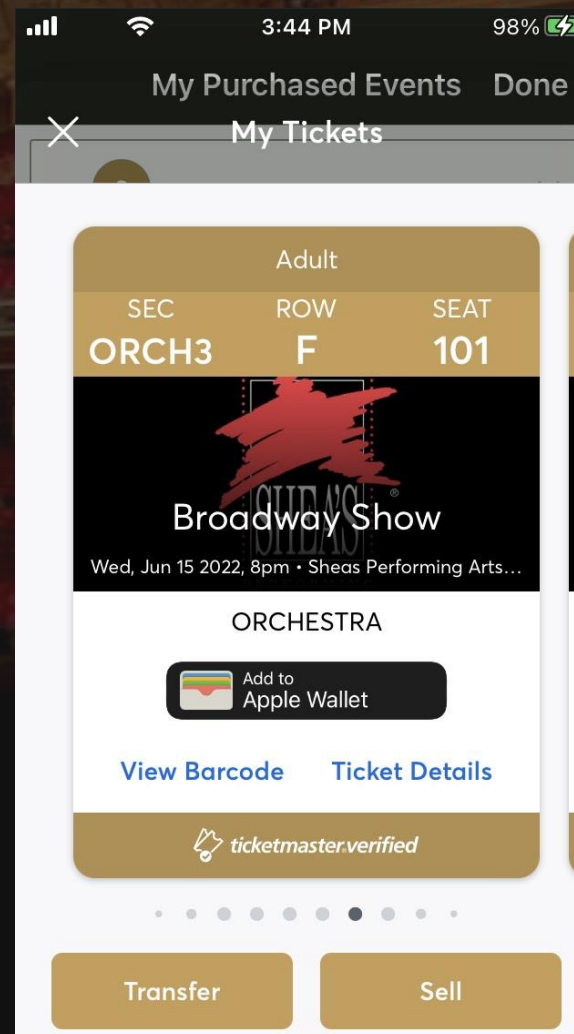
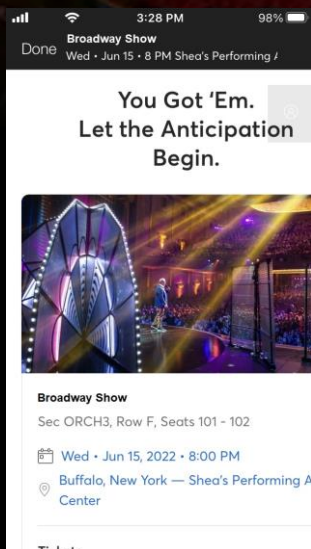
**Place Order**

\*Exceptions may apply, see our Terms of Use.

Wait patiently for a moment while the order is processing...



6. You're all set! You have now purchased tickets to an upcoming event at Shea's.



If you return to MY SHEA'S App, your tickets will now be available in **My Tickets** to view and manage as you'd like!



# HOW TO:



Add to Apple Wallet



Claim Tickets



See Ticket Details



Transfer Tickets



View Barcode

# FAQ:

- ① How else can I purchase tickets?
- ② What is the difference between a ticket transfer and an exchange?
- ③ I require accessible seating.
- ④ Why are some shows for sale via Ticketmaster but not MY SHEA'S?
- ⑤ Can I exchange/refund a ticket that was purchased on Ticketmaster?

Tickets can be purchased through our website at [Sheas.org](https://sheas.org) by logging into your MY SHEA'S Account, through Ticketmaster, or in-person at the Shea's Box Office.

A *ticket transfer* is to move the ticket from one account to another – you are transferring your ticket ownership to a friend. An *exchange* is trading your seat location / show-date / show-time for another performance of the same show.

Please [contact the Shea's Box Office](#) so we may assist you with your ticket purchase. We have a variety of seating options to accommodate wheelchairs, sight-impaired, ASL interpreters, and other audience services.

It usually depends on the contracts signed when a production schedules a performance at Shea's Performing Arts Center. However, tickets to all shows can always be purchased in person at the Shea's Box Office.

Unfortunately, a ticket purchased via Ticketmaster must be handled through Ticketmaster, even if it is available to view in your MY SHEA'S Account. Please [contact Ticketmaster](#) for assistance.