

Claim Tickets
In Your MY SHEA'S Account
On Your Desktop

There are 2 ways to receive transferred tickets:

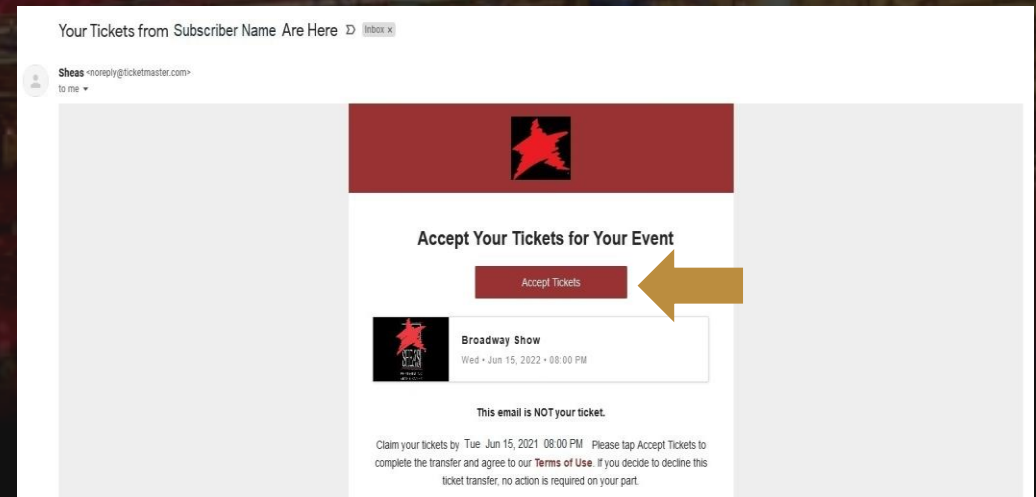
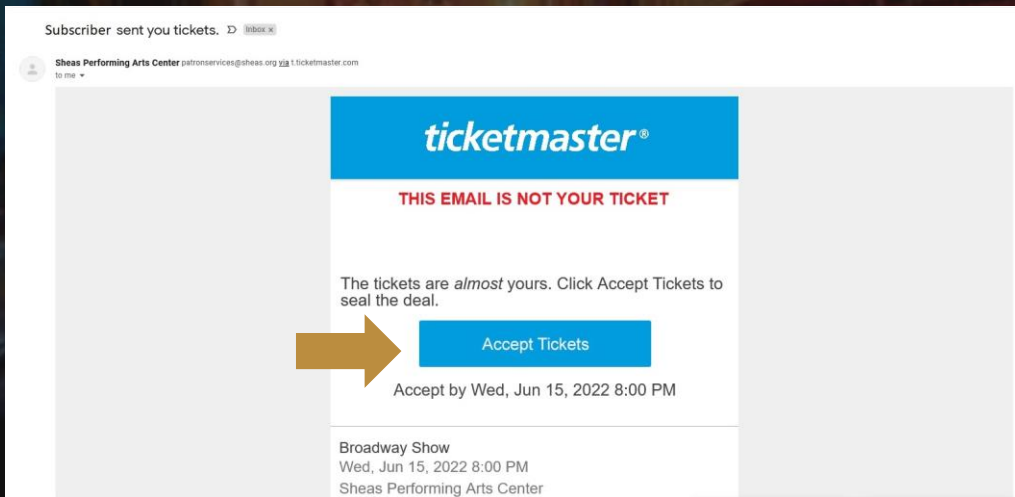


Claim Tickets sent via Email





Claim Tickets sent via Text


Claim Tickets sent via Email



1A. If tickets are transferred to you via EMAIL, the email may look slightly different if it was sent through MY SHEA'S app or their MY SHEA'S Account. Both emails will have an **Accept Tickets** button that you need to click to claim your tickets.


Tickets must be claimed by the expiration date. If the ticket transfer is cancelled or expires, you will receive an email notification.

[About](#) [Help](#) 

**SUBSCRIBER NAME SENT YOU 1 TICKET(S).**
Sign in to accept and view your ticket(s).

Sign In to Shea's Performing Arts Center

Powered by **ticketmaster**

 **Important Account Update**

You can now use the same email and password for both your Shea's Performing Arts Center ticket account and your Ticketmaster account.

Shea's Performing Arts Center ticket holder? Use your existing email to sign in and update your password if prompted.

New here? Use your Ticketmaster email and password.

[Learn More](#)

Email Address

Password

[SHOW](#)


☐ Remember Email [Forgot Password?](#)


By continuing past this page, you agree to the [Terms of Use](#) and understand that information will be used as described in both the Ticketmaster [Privacy Policy](#) and Shea's Performing Arts Center [Privacy Policy](#).


[Sign In](#)

New to Ticketmaster? [Sign Up](#)

Helpful Tips on Accepting Your Tickets

 Sign in to Account Manager.

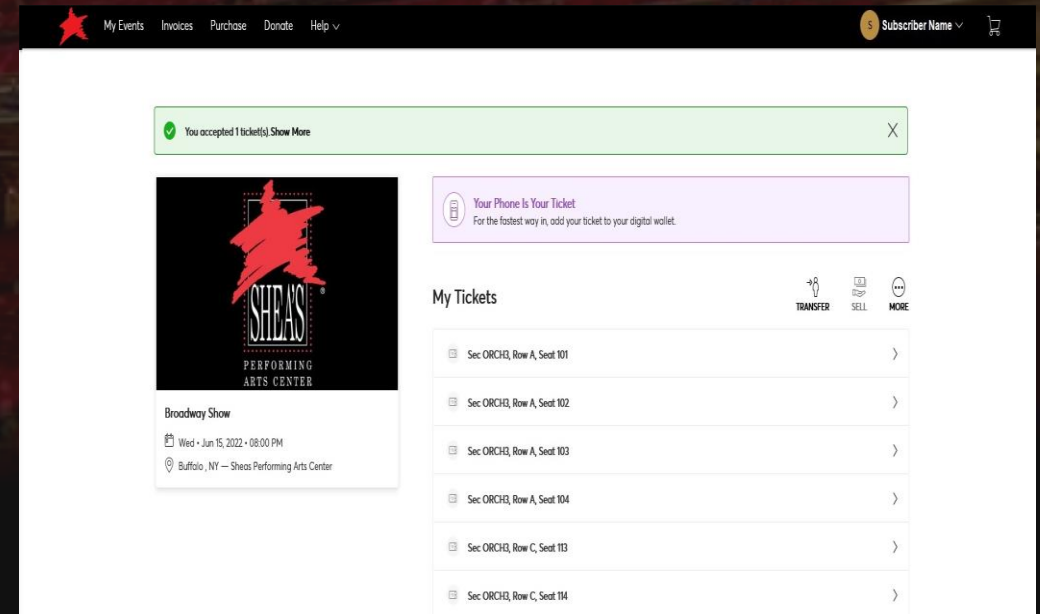
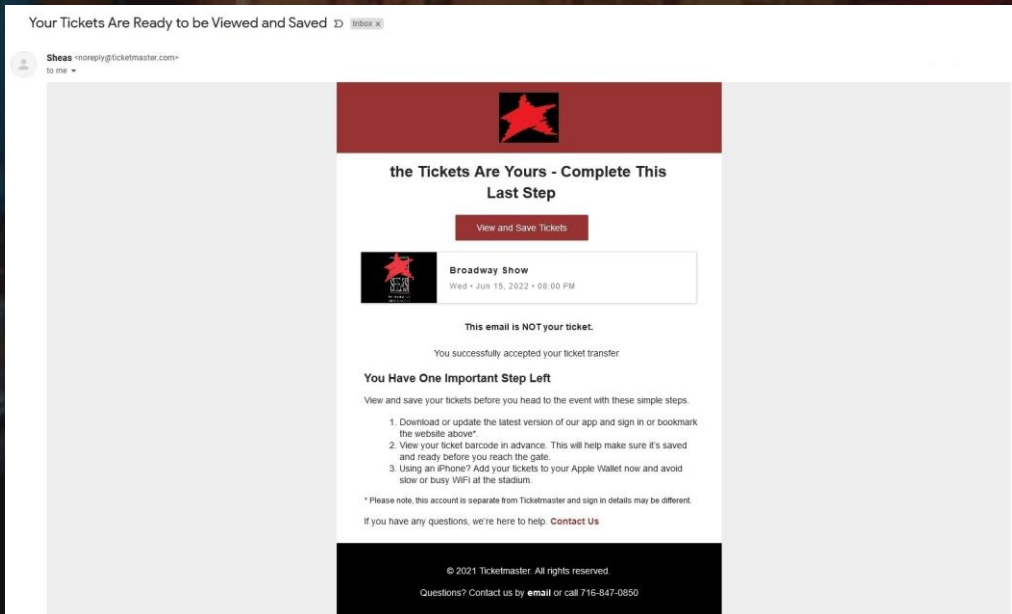
 Once you've signed in, the tickets are yours. Visit My Events to view and manage them any time.

 Save your tickets to your digital Wallet for quick and easy entry at the gate.

[SHEA'S PERFORMING ARTS CENTER PRIVACY POLICY](#) // [TICKETMASTER PRIVACY POLICY](#) // [TERMS OF USE](#)

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2A. You must **Sign In** to your MY SHEA'S Account to accept a ticket transfer. Click here for our easy guides on how to **Sign In** / **Sign Up** / reset a **Forgot Password**.



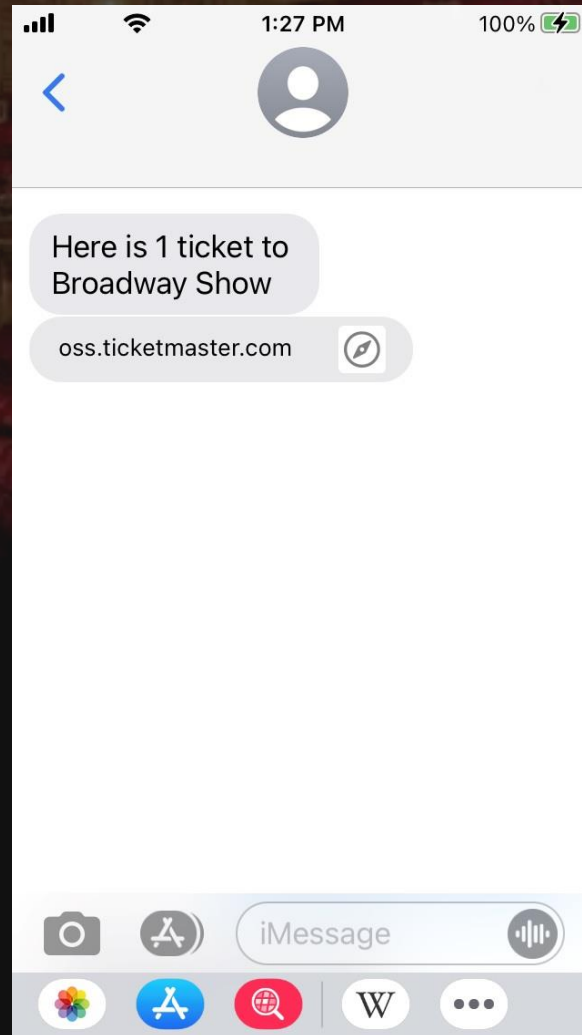
3A. Once you are signed in, the tickets are accepted and are now yours to use. You and the original ticket holder will both receive an email confirmation once the tickets are successfully transferred.

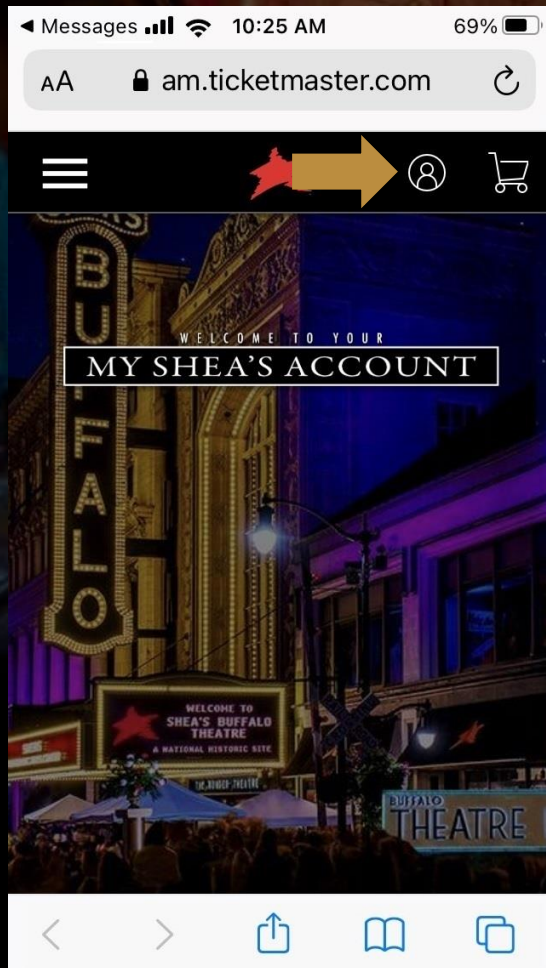
We hope to have you join us at Shea's Performing Arts Center to see a show soon!

Claim Tickets sent via Text

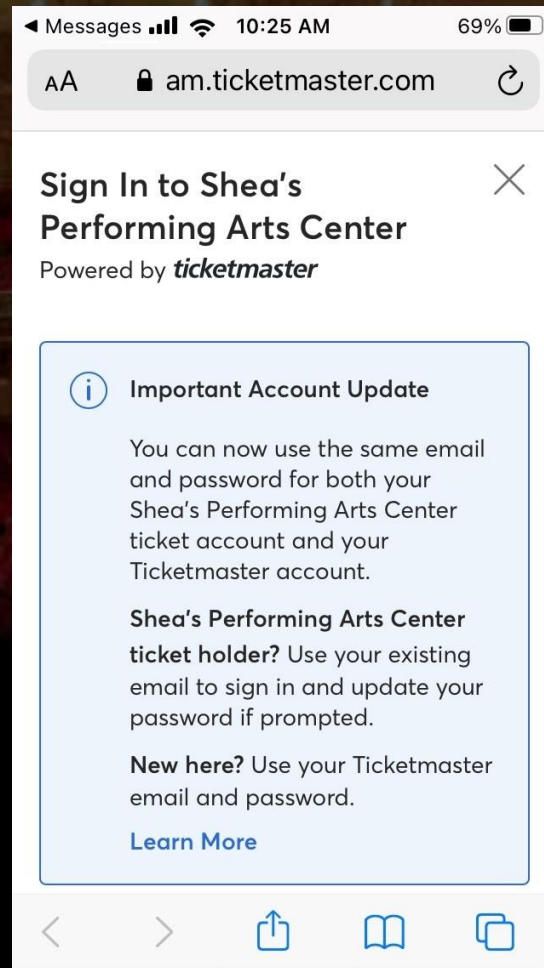
1B. If a friend transfers their tickets to you via TEXT, it will arrive with a **link to Ticketmaster**. Clicking the link will take you your mobile internet browser to log into your MY SHEA'S Account.

Tickets must be claimed before show-time or will expire. If the ticket transfer is cancelled, the link will redirect you to a cancellation notice.

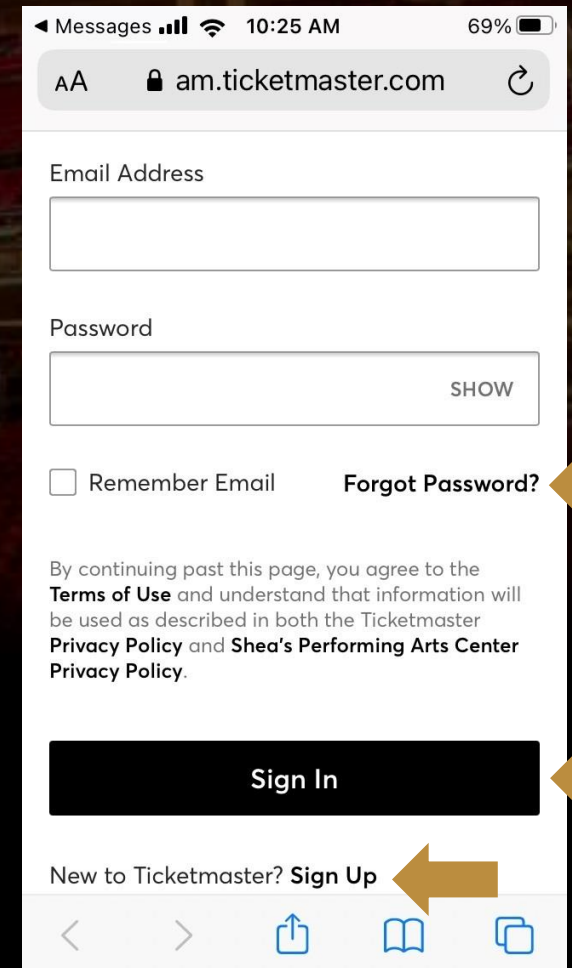




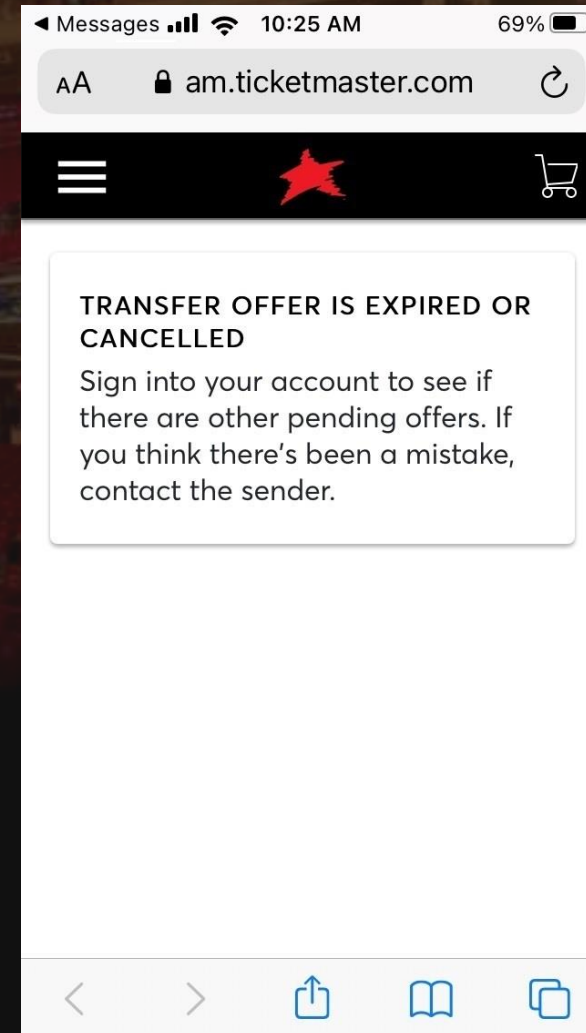
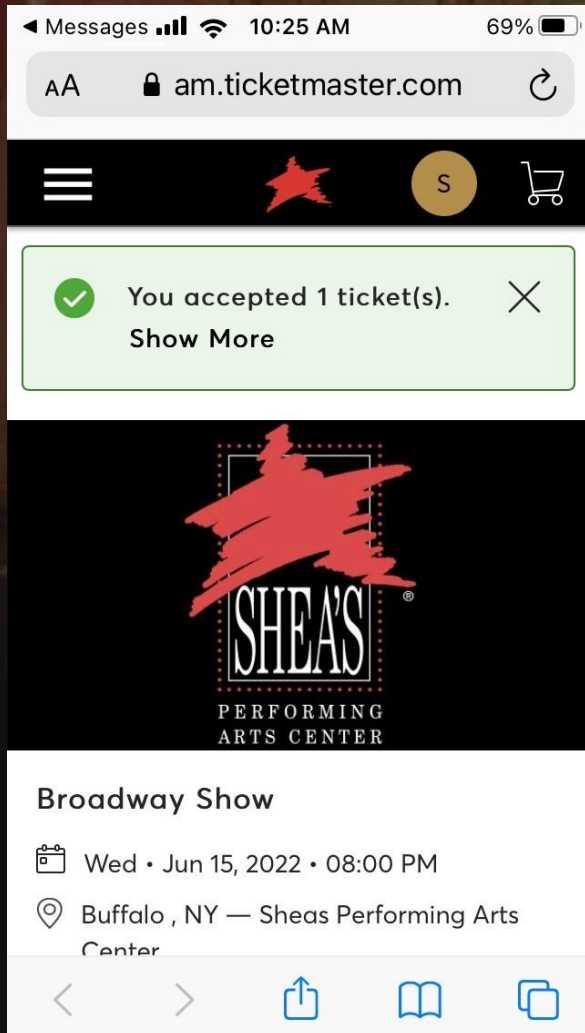
2B. Once the welcome page loads, click the **Sign In** icon in the upper-right corner.



3B. Scroll down and **Sign In** to your MY SHEA'S Account. Click here for our easy guides on how to **Sign In** / **Sign Up** / reset a **Forgot Password**.



4B. Once you are signed in, the tickets are accepted and are now yours to use. You and your friend will also both receive an email confirmation that the tickets were transferred to your account.



If the transfer was cancelled before the tickets could be accepted, the ticket link will redirect you to this notice..

HOW TO:



Buy Tickets



Download MY SHEA'S App



Invoice



Transfer Tickets

FAQ:

❓ How do I log in to accept tickets?

We have guides on how to [Sign In](#) to your MY SHEA'S Account, how to [Sign Up](#) for MY SHEA'S Account, and reset a [Forgot Password](#). Please [contact the Shea's Box Office](#) with any issues.

❓ Can I transfer the tickets to someone?

Yes - we have put together this guide with step-by-step instructions on how to [Transfer](#) tickets for [Desktop](#) / [Android](#) / [IOS](#) / [Mobile Browser](#).

❓ What if the tickets are not accepted?

If not accepted, the tickets will expire, and the **Accept Tickets** link will de-activate.

❓ Can I accept tickets through the MY SHEA'S App?

Not at this time – but once the tickets have been accepted, they will be accessible through your MY SHEA'S App.

❓ I logged into MY SHEA'S Account but don't see tickets to accept.

Confirm the email address and/or mobile number that the tickets were transferred to. Remember, a ticket transfer can always be cancelled in the case of an error if the tickets haven't been accepted. Please [contact the Shea's Box Office](#) with any issues.