Claim Tickets In Your MY SHEA'S Account On Your Desktop

There are 2 ways to receive transferred tickets:





Claim Tickets sent via Text

Claim Tickets sent via Email



1A. If tickets are transferred to you via EMAIL, the email may look slightly different if it was sent through MY SHEA'S app or their MY SHEA'S Account. Both emails will have an **Accept Tickets** button that you need to click to claim your tickets.

Tickets must be claimed by the expiration date. If the ticket transfer is cancelled or expires, you will receive an email notification.

	SUBSCRIBER NAME SENT YOU 1 TICKET(S). Sign in to accept and view your ticket(s).	
Sign In to Shea's Performing Arts Center Powered by <i>ticketmaster</i>	Helpful Tips on Accepting Your Tickets Sign in to Account Manager.	E NOS
(j) Important Account Update		-
You can now use the same email and password for both your Shea's Performing Arts Center ticket account and your Ticketmaster account.	Once you've signed in, the tickets are yours. Visit My Events to view and manage them any time.	14
Shea's Performing Arts Center ticket holder? Use your existing email to sign in and update your password if prompted. New here? Use your Ticketmaster email and password. Learn More	Save your tickets to your digital Wallet for quick and easy entry at the gate.	
Email Address		-
Password		
Remember Email Forgot Password?		
By continuing past this page, you agree to the Terms of Use and understand that information will be used as described in both the Ticketmaster Privacy Policy and Shea's Performing Arts Center Privacy Policy .		
Sign In		
New to Ticketmaster? Sign Up		

2A. You must **Sign In** to your MY SHEA'S Account to accept a ticket transfer. Click here for our easy guides on how to <u>Sign In</u> / <u>Sign Up</u> / reset a <u>Forgot Password</u>.

Your Tickets Are Ready to be Viewed and Saved D Interior	My Events Invoices Purchase Donate Help ∨		S Subscriber Name V
Sheas "nonpolygicicalitmaster.com- to me +			
the Tickets Are Yours - Complete This	Vou accepted 1 ticket(s). Show More		X
Last Step View and Saive Tickets		Your Phone Is Your Ticket For the fostest way in, odd your ticket to your digital wallet.	21
Broadway Show West Jun 15, 2022 - 08:00 PM This email is NOTyour toket.	SHEAS	My Tickets *0	EP OO SELL MORE
You successfully accepted your licket transfer		Sec ORCH3, Row A, Seat 101	>
You Have One Important Step Left View and save your tickets before you head to the event with these simple steps.	ARTS CENTER Broodway Show	G Sec ORCH3, Row A, Seat 102	>
 Download or update the latest version of our app and sign in or bookmark the webset above* Were your licket barcode in advance. This will help make sure it's saved and ready before your reads the gate. Using an #Phone? Add your lickets to your Apple Wallet now and avoid 	Microsoftwarg and Microsoftwarg and Microsoftwarg and Microsoftwarg and Microsoftwarg and Microsoftwarg Arts Center ② Buffolo, NY — Sheas Performing Arts Center	G Sec ORCH3, Row A, Seet 103	>
slow or busy WFI at the stadium. * Please note, bis account is separaterized to the stadium.		G Sec ORCH3, Row A, Seat 104	>
If you have any questions, we're here to help. Contact Us		Sec ORCH3, Row C, Seat 113	>
© 2021 Tickelmaster: Al rights reserved. Questions? Contlact us by email or call 716-847-0850		G Sec ORCH2, Row C, Seat 114	>

3A. Once you are signed in, the tickets are accepted and are now yours to use. You and the original ticket holder will both receive an email confirmation once the tickets are successfully transferred.

We hope to have you join us at Shea's Performing Arts Center to see a show soon!

Claim Tickets sent via Text

1B. If a friend transfers their tickets to you via TEXT, it will arrive with a link to Ticketmaster. Clicking the link will take you your mobile internet browser to log into your MY SHEA'S Account.

Tickets must be claimed before show-time or will expire. If the ticket transfer is cancelled, the link will redirect you to a cancellation notice.





2B. Once the welcome page loads, click the **Sign In** icon in the upper-right corner.

	The second se	
Messages 📶 奈 🛛 10:25 AM	69% 🔲 '	
AA 🔒 am.ticketmaster.com	0	AA
Sign In to Shea's Performing Arts Center Powered by <i>ticketmaster</i>	×	Email Address
		Password
i Important Account Update		SHOW
You can now use the same em and password for both your Shea's Performing Arts Center ticket account and your		Remember Email Forgot Password?
Ticketmaster account. Shea's Performing Arts Center ticket holder? Use your existing email to sign in and update you password if prompted.	g	By continuing past this page, you agree to the Terms of Use and understand that information will be used as described in both the Ticketmaster Privacy Policy and Shea's Performing Arts Center Privacy Policy .
New here? Use your Ticketmas email and password.	ster	Sign In
Learn More		New to Ticketmaster? Sign Up
< > 🗘 🕮	G	
R Scroll down and	d Sign In to	vour MV SHEA'S Account

3B. Scroll down and **Sign In** to your MY SHEA'S Account. Click here for our easy guides on how to <u>Sign In</u> / <u>Sign Up</u> / reset a <u>Forgot Password</u>.

Once you *4B*. signed in, are the tickets are accepted and are now yours to use. You and your friend will also both receive an email confirmation that the tickets were transferred to your account.



69% 🔳



cancelled before the tickets could be accepted, the ticket link will redirect you to this notice..

HOW TO:





Download MY SHEA'S App





FAQ:

How do I log in to accept tickets?

We have guides on how to <u>Sign In</u> to your MY SHEA'S Account, how to <u>Sign Up</u> for MY SHEA'S Account, and reset a <u>Forgot</u> <u>Password</u>. Please <u>contact the Shea's Box Office</u> with any issues.

Can I transfer the tickets to someone?

Yes - we have put together this guide with step-by-step instructions on how to **Transfer** tickets for **Desktop** / **Android** / **IOS** / **Mobile Browser**.

What if the tickets are not accepted?

Can I accept tickets through the MY SHEA'S App?

I logged into MY SHEA'S Account but don't see tickets to accept. If not accepted, the tickets will expire, and the **Accept Tickets** link will de-activate.

Not at this time – but once the tickets have been accepted, they will be accessible through your MY SHEA'S App.

Confirm the email address and/or mobile number that the tickets were transferred to. Remember, a ticket transfer can always be cancelled in the case of an error if the tickets haven't been accepted. Please <u>contact the Shea's Box Office</u> with any issues.