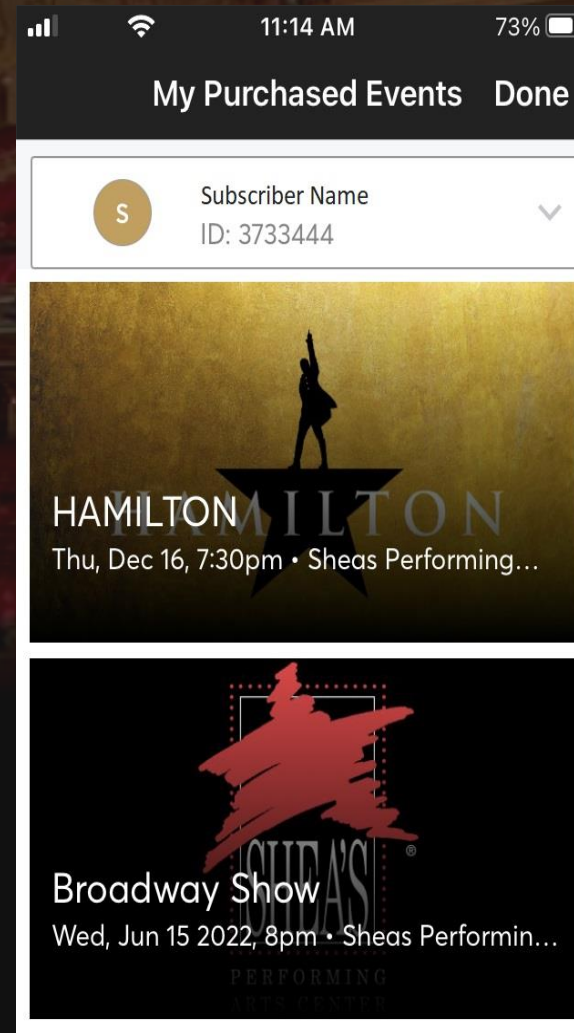
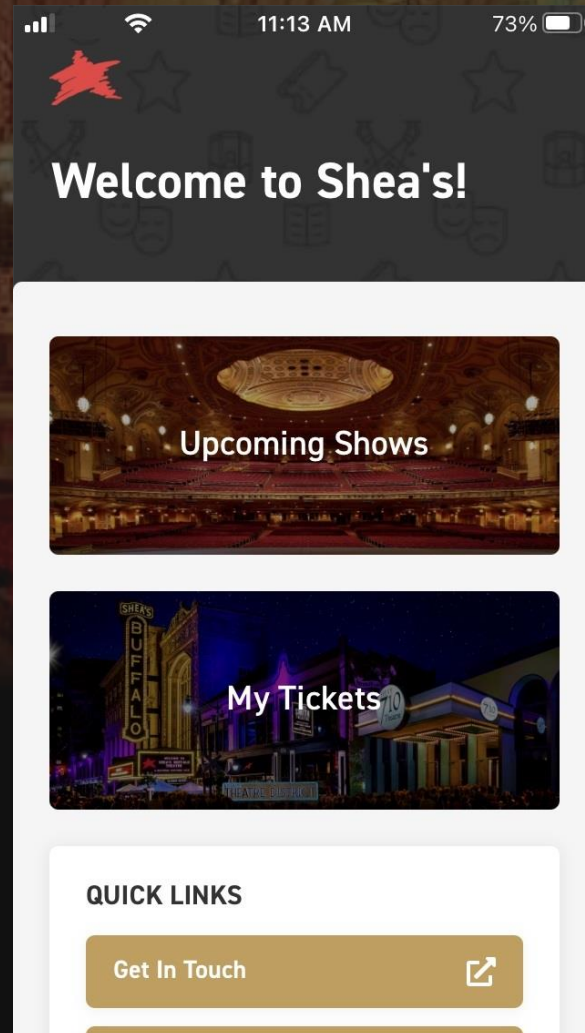


Add to Apple Wallet
From Your MY SHEA'S Account
On Your Mobile (iOS)

Welcome to MY SHEA'S App, where our patrons can quickly and easily manage tickets, all with the click of a button!

Select **My Tickets** to begin managing MY SHEA'S Account.

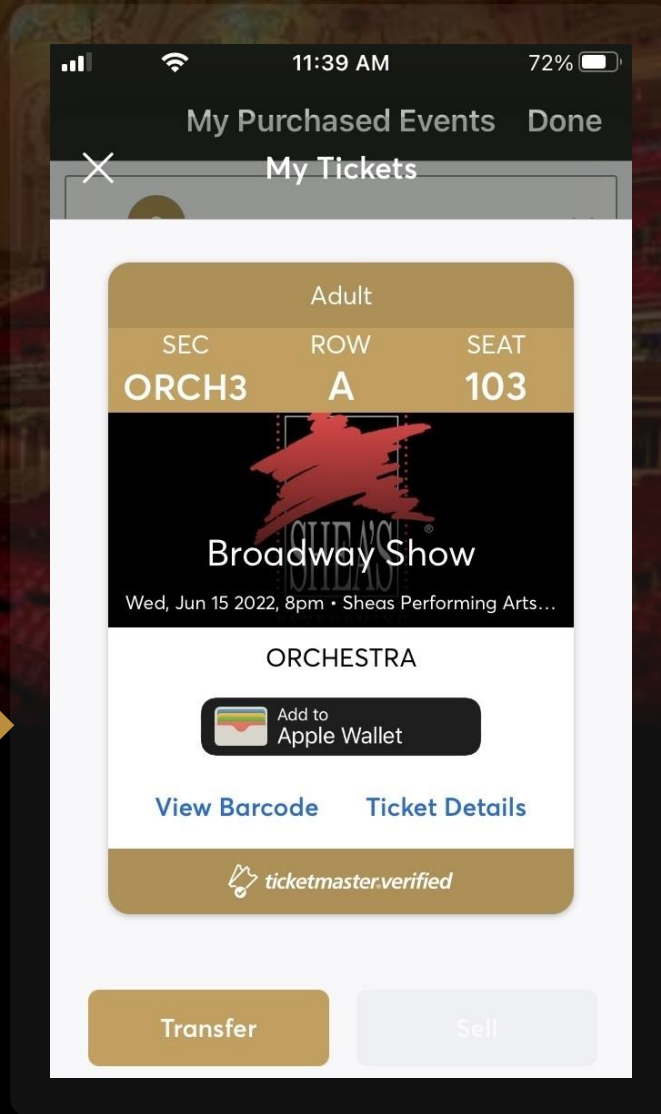


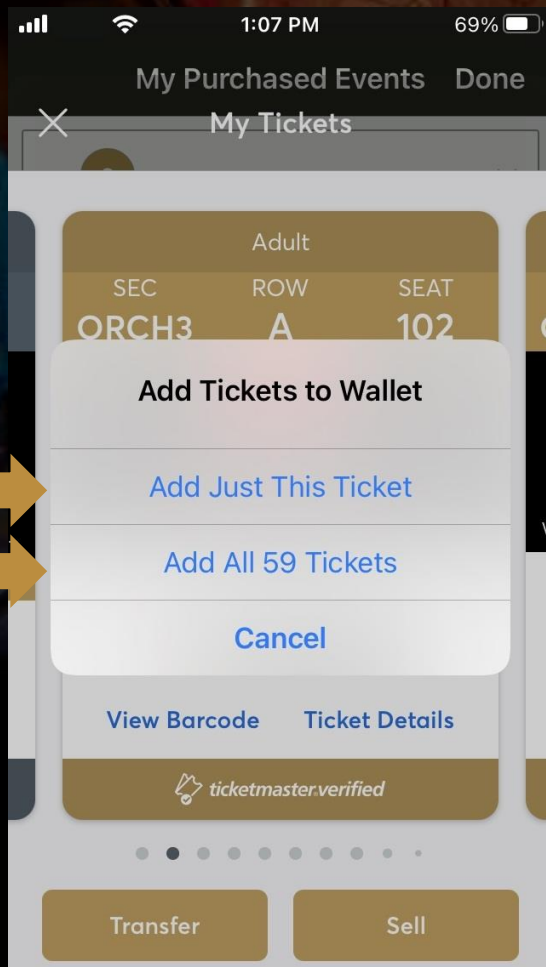
Here, you will find a listing of all the upcoming events that you have tickets to.

With MY SHEA'S App, you can easily view your tickets, transfer a seat to a friend, download your tickets to Apple Wallet, or have your barcode scanned by our ticket takers.

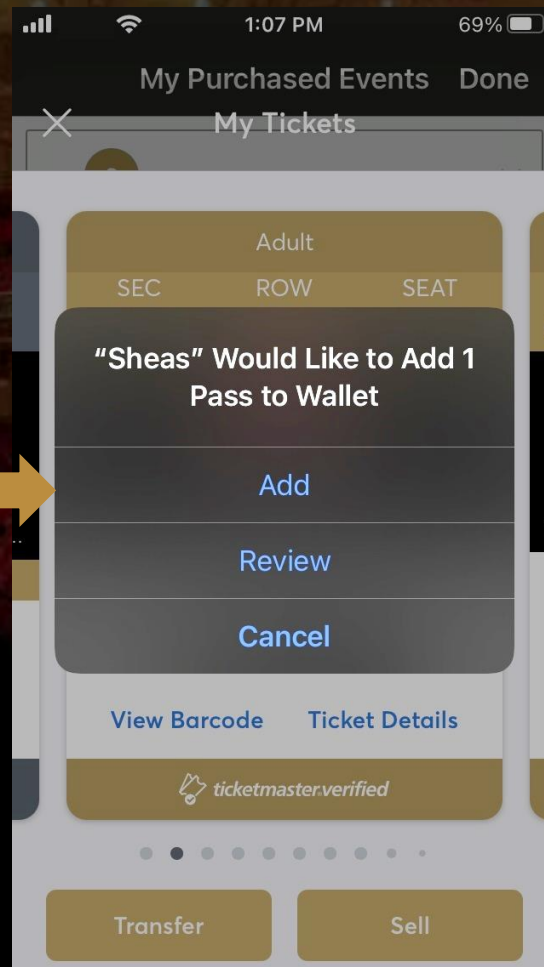
Tap on any event to manage your tickets.

1. To speed up the ticket scanning process when coming to see a show at Shea's, you can download your ticket in advance by clicking on **Add to Apple Wallet**.

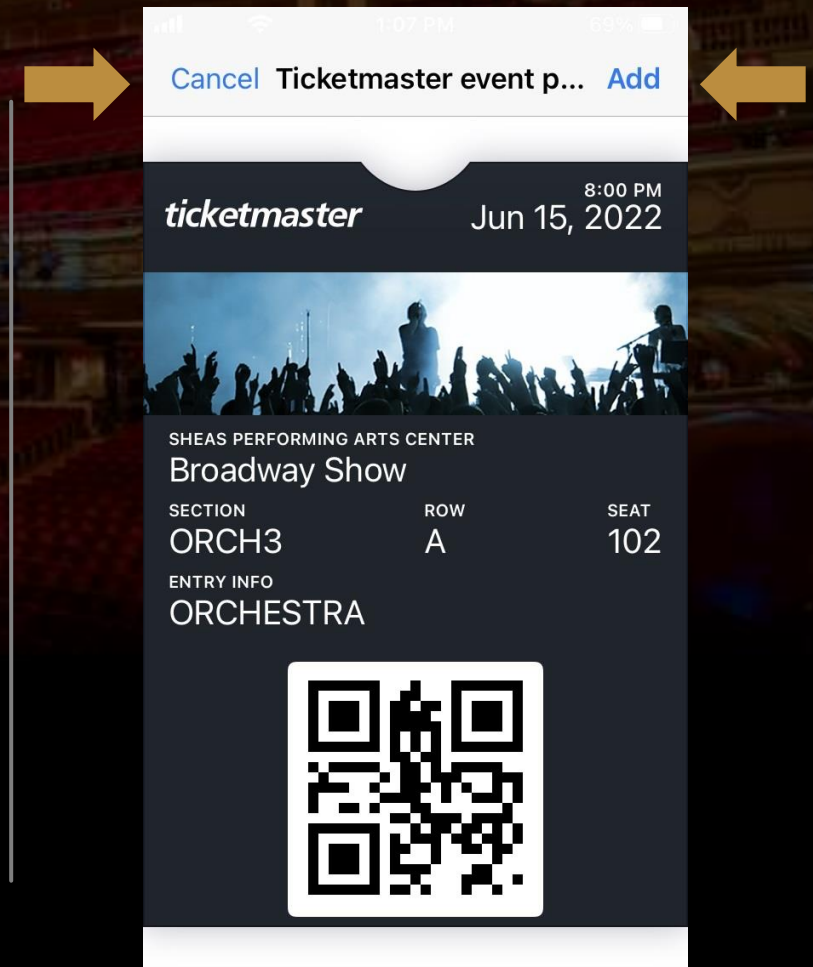




2. You can choose to add an individual ticket, or all your tickets for a performance.



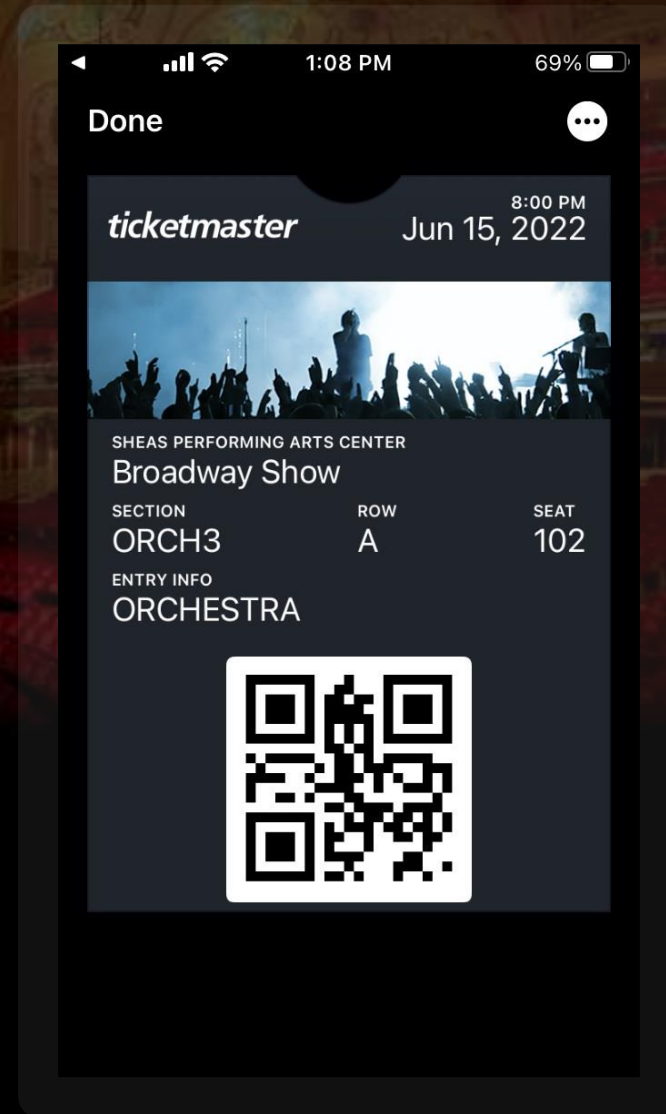
3. Click **Add** to confirm, or you can **Review** your tickets in Apple Wallet before you decide to add your tickets.



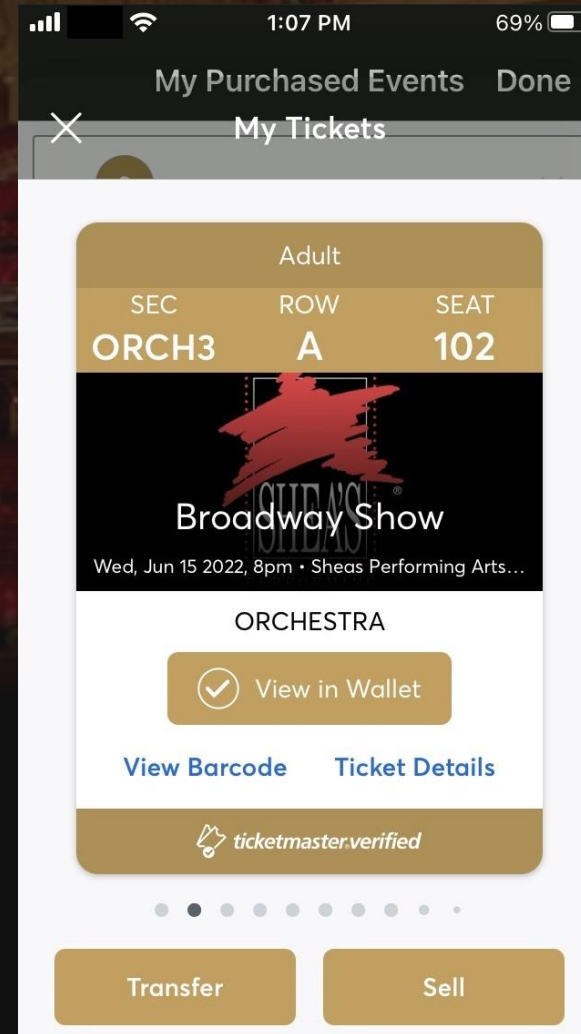
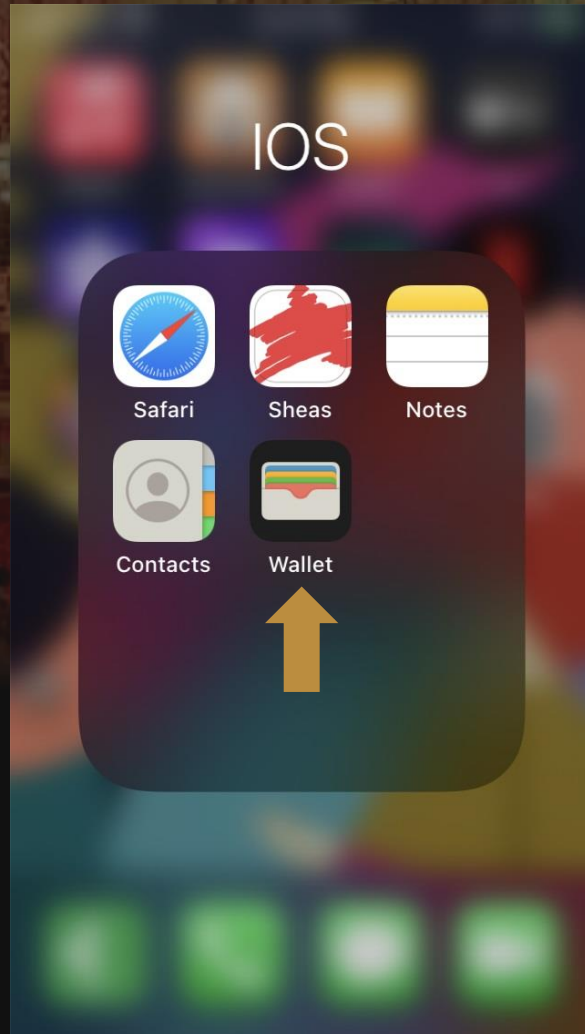
If you choose to review, this is what you will see – from here, you can either **Cancel** or **Add** the ticket to your Apple Wallet.

4. Once your ticket has been added to Apple Wallet, you are all set for an easy ticket scanning experience at Shea's!

Please Note: If you transfer a ticket that has previously been added, it will still be viewable in Apple Wallet but *not* valid for scanning.



5A. When you are ready to go through the theater doors and present your tickets to the scanners, you can quickly pull your ticket barcode up by going to your **Wallet** to find your tickets.



5B. You can also access your Wallet through MY SHEA'S App by clicking the **View in Wallet** button.

HOW TO:



Buy Tickets



Claim Tickets



Exchange Tickets



See Ticket Details



Transfer Tickets



View Barcode

FAQ:

① The tickets aren't in my account.

You may have logged in using an email not associated with your tickets, or the tickets have not yet been made available in your MY SHEA'S Account. Please [contact the Shea's Box Office](#) to confirm your email address and your tickets.

② Why should I use Apple Wallet?

Apple Wallet is a pre-installed app intended to make mobile ticketing without needing an internet connection. We recommend downloading your tickets to speed up the barcode scanning process.

③ When should I add tickets?

Anytime before you enter the doors! Being able to pull up your tickets with Apple Wallet makes scanning your tickets simple, so we can get you to your seats.

④ Why does it say Ticketmaster?

MY SHEA'S Account is hosted through Ticketmaster, as is all our mobile ticketing.

⑤ Can I just View Barcode in MY SHEA'S App?

Yes, you can also just pull up the barcode on MY SHEA'S App and get scanned in. Remember to swipe to scan multiple tickets!