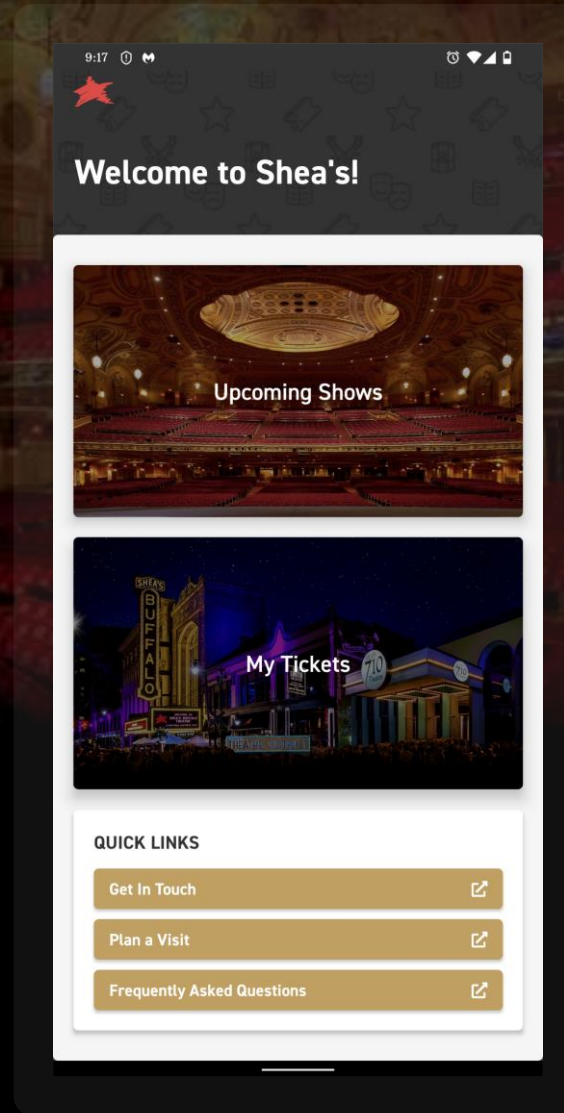


Buying Tickets Through Your MY SHEA'S Account On Your Mobile (Android)

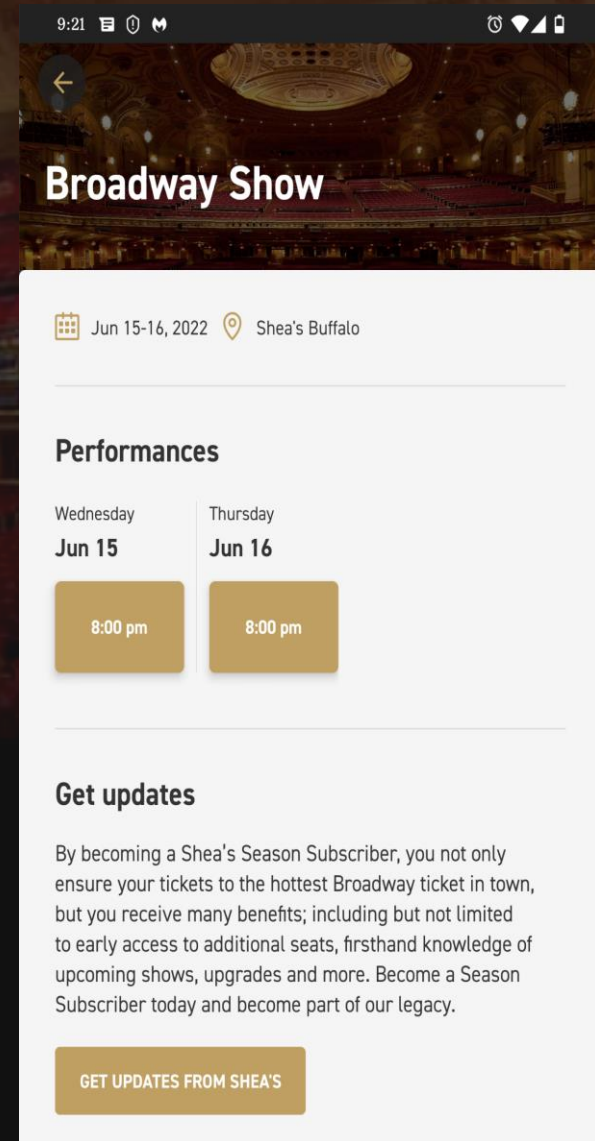
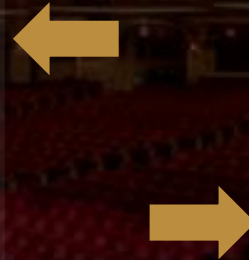
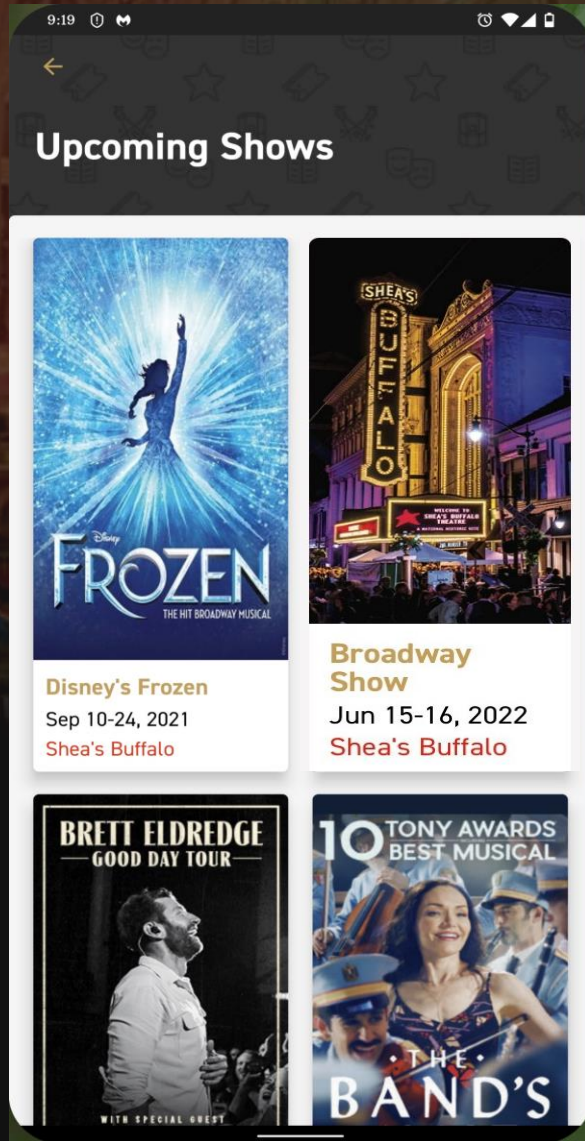
Welcome to the MY SHEA'S App, where our patrons can quickly and easily manage tickets, all with the click of a button!



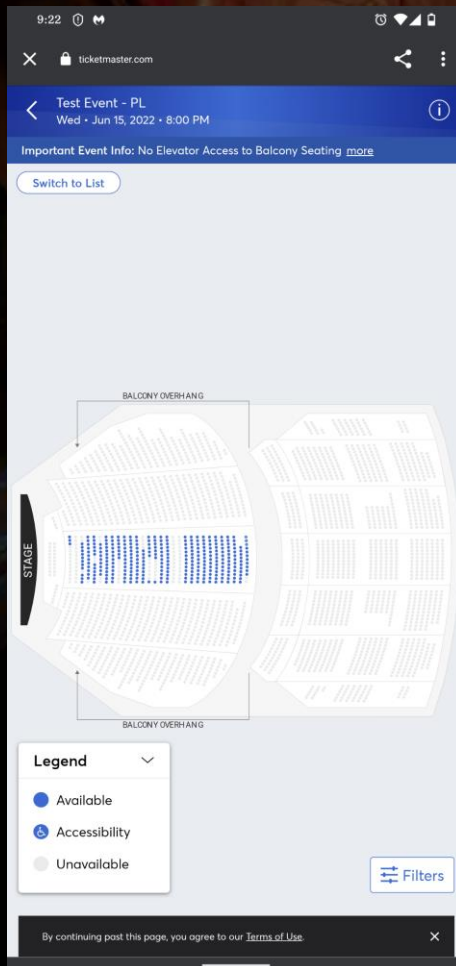
Click **Upcoming Shows** to begin the ticket-buying process through MY SHEA'S App. You will be redirected to Ticketmaster, so please make sure you have a stable Wi-Fi connection.



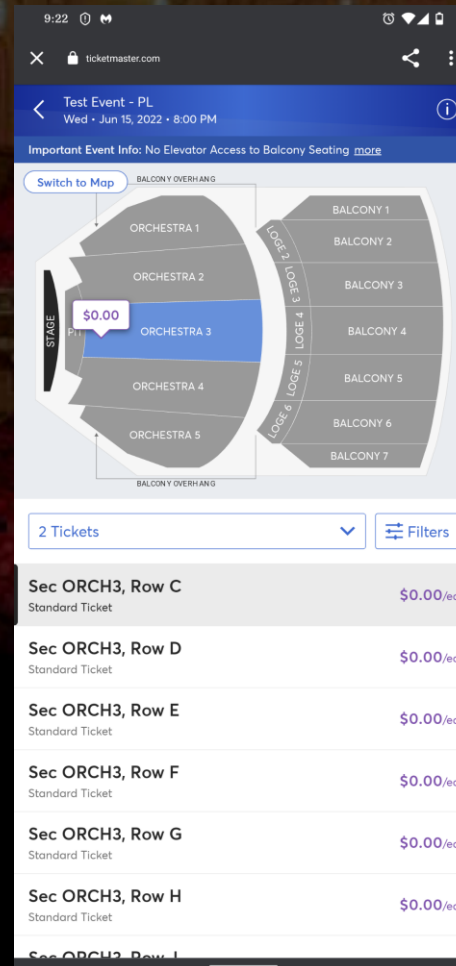
1. You can browse the full list of upcoming shows, sorted by date, scrolling through until you see a show you'd like to buy tickets for, and *tap* the show listed to continue.



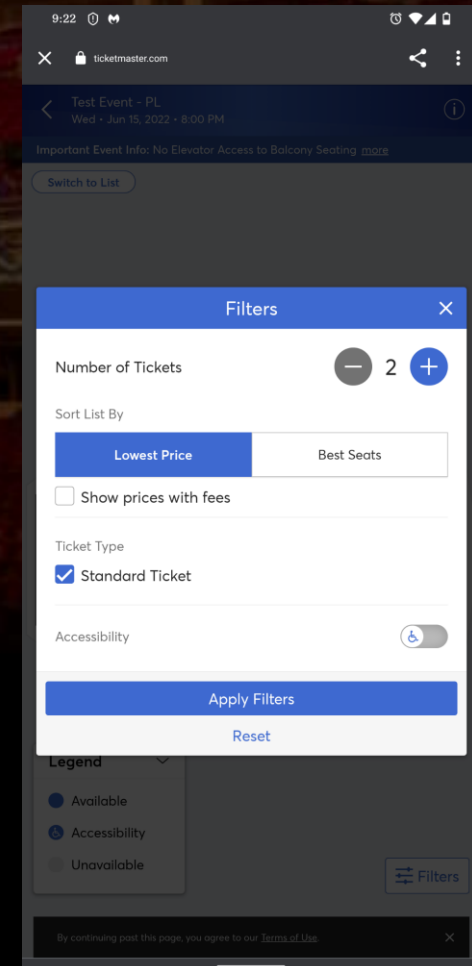
2. Choose a **show date and time** by clicking the gold button to purchase tickets for that performance.



3. You can pick out your own seats on Ticketmaster with **Map View**...



Or you can switch to **List View** and scroll through all currently-available seats.

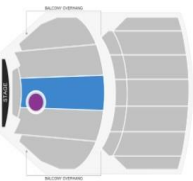


You can also choose to add **Filters** to your search, to help you find the best seat for your show!

3:26 PM 99%

Test Event
Wed • Jun 15 • 8 PM Shea's Perfor

You'll get 2 tickets together in this row.



ORCHESTRA
Sec ORCH3, Row F

Event ticket limit: 15 [Full ticket limit info](#)
*As official local health guidelines evolve regarding COVID-19 safety protocols, select venues may shift seating configurations and/or increase capacity.

Standard Ticket
\$0.00/ea

– 2 +

2 Tickets **Next**

4. When you have chosen your seats, click **Next** to continue to check-out with Ticketmaster.

9:23 checkout.ticketmaster.com

t Time Remaining 07:44

Test Event
Wed • Jun 15, 2022 • 8:00 PM
Shea's Performing Arts Center - Buffalo, New York
2 Tickets - Sec ORCH3, Row G, Seats 101 - 102 [View Seats](#)

Delivery [Change](#)
Mobile or Print-at-Home - Free
Go Mobile: Your phone's your ticket. Locate your tickets in your account - or in your app. When you go mobile, your tickets will not be emailed to you or available for print.
Print-at-Home: Log into your account from a computer - not a phone or tablet. From your order, view and print your tickets. When you print-at-home, your tickets will not be emailed to you.

Payment OPTIONAL CARD OF

First and Last Name

Country

Address

[+ Add Unit # / Address Line 2](#)

City

State

5. Complete the order process by filling out all billing and personal information as requested. There is a timer on your check-out; tickets will be released if not purchased before the clock runs out. Once you have finished, click to **check** the current Terms of Use, and then go ahead and **Place Order**!

9:23 checkout.ticketmaster.com

t Time Remaining 07:35

Payment OPTIONAL CARD OF

First and Last Name

Country

Address

[+ Add Unit # / Address Line 2](#)

City

State

Postal Code

Phone Number

Total \$0.00

*All Sales Final - No Refunds

9:24 checkout.ticketmaster.com

t Time Remaining 07:26

Country

Address

[+ Add Unit # / Address Line 2](#)

City

State

Postal Code

Phone Number

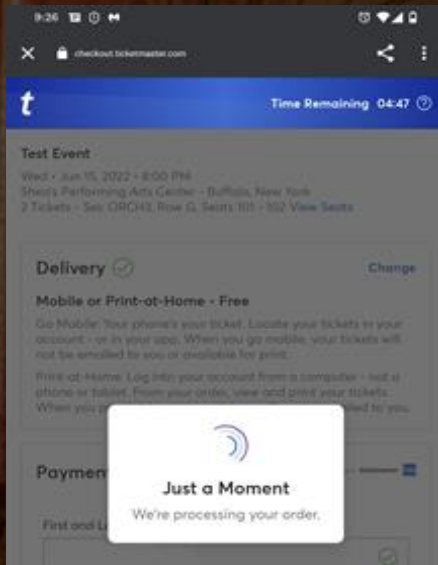
Total \$0.00

*All Sales Final - No Refunds
☐ I have read and agree to the current [Terms of Use](#).

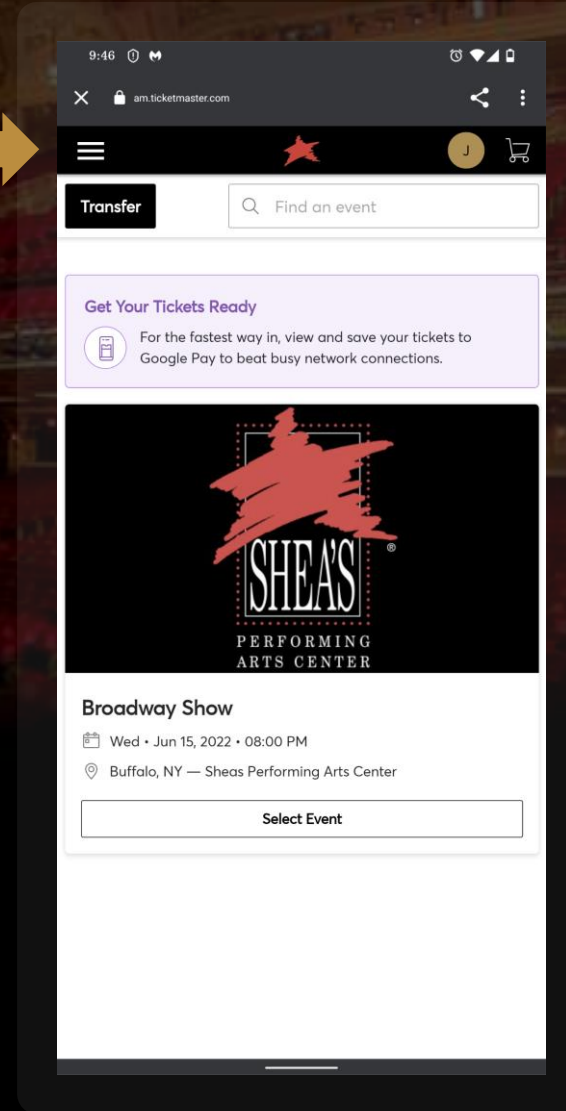
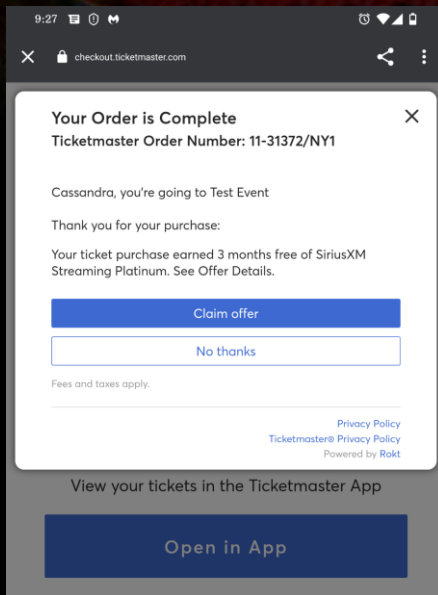
Place Order

*Exceptions may apply, see our Terms of Use.

Wait patiently for a moment while the order is processing...



6. You're all set! You have now purchased tickets to an upcoming event at Shea's.



If you return to MY SHEA'S App, your tickets will now be available in **My Tickets** via the **Menu** icon to view and manage as you'd like!

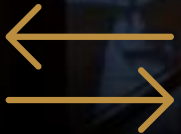
HOW TO:



Add to Google Pay



Claim Tickets



Exchange Tickets



See Ticket Details



Transfer Tickets



View Barcode

FAQ:

① How else can I purchase tickets?

Tickets can be purchased through our website at [Sheas.org](https://sheas.org) by logging into your MY SHEA'S Account, through Ticketmaster, or in-person at the Shea's Box Office.

② What is the difference between a ticket transfer and an exchange?

A *ticket transfer* is to move the ticket from one account to another – you are transferring your ticket ownership to a friend. An *exchange* is trading your seat location / show-date / show-time for another performance of the same show.

③ I require accessible seating.

Please [contact the Shea's Box Office](#) so we may assist you with your ticket purchase. We have a variety of seating options to accommodate wheelchairs, sight-impairment, ASL interpreters, and other audience services.

④ Why are some shows for sale via Ticketmaster but not MY SHEA'S?

It usually depends on the contracts signed when a production schedules a performance at Shea's Performing Arts Center. However, tickets to all shows can always be purchased in person at the Shea's Box Office.

⑤ Can I exchange/refund a ticket that was purchased on Ticketmaster?

Unfortunately, a ticket purchased via Ticketmaster must be handled through Ticketmaster, even if it is available to view in your MY SHEA'S Account. Please [contact Ticketmaster](#) for assistance.